RESIDENT RESOURCE GUIDE

THE WOODS AT PLAYA VISTA

Prepared by



Housing Corporation of America www.hcahousing.org EIN 87-0457932 Last updated October 8, 2020

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IN-PERSON

826LA

(310) 915-0200

1714 W. Sunset Blvd.
Los Angeles, CA 90026
https://826la.org
826LA provides a variety of free programming throughout the week for students ages 6-18, designed to challenge and enchant while strengthening writing skills. They offering tutoring, workshops, and field trips after school.

Boys and Girls Club of Venice

(310) 390-4477 2232 Lincoln Blvd. Venice, CA 90291 https://www.bgcv.org

The Boys & Girls Club of Venice supports over 4,000 kids in the greater Venice area. Upholding national guidelines for program content, delivery and quality, a growing number of Boys & Girls Clubs now provide programs for over three million youth across our country and in military bases overseas. We offer a broad array of academic, health, artistic, and leadership programs for our students. Our mission is to enable all young people, especially those who need us most, to reach their full potential as productive, caring, responsible citizens.

Mar Vista Library

(310) 390-3454
12006 Venice Blvd.
Los Angeles, CA 90066
https://www.lapl.org/branches/mar-vista
This 12,500-square-foot library has state-ofthe-art facility features special reading and
book areas for children, teens and adults
plus a multipurpose meeting room. The

library also offers 21st century technology with wi-fi, a printer and computers that link patrons to the Los Angeles Public Library's website, catalog, a vast array of databases and the Internet. They also offer homework help and college/career prep workshops.

Penmar Recreation Center

(310) 396-8735 1341 Lake St. Venice , CA 90291

www.laparks.org/reccenter/penmar

The center provides recreational programs for people of all ages who live in Los Angeles County. Services include day camps, extended day care, physical fitness, recreational activities/sports and recreational/leisure/arts instruction. The center offers ongoing classes for adults in aerobic; extended childcare; piano and guitar lessons; and tennis. The center also offers men and women's basketball leagues and baseball leagues.

Unusual Suspects

(323) 739-0768 3719 Verdugo Rd. Los Angeles, CA 90065 https://theunusualsuspects.org

We are a nonprofit offering theatre arts, after-school, and mentoring programs for Los Angeles' youth. The mission of The Unusual Suspects Theatre Company is to mentor, educate, and enrich youth through the creation of collaborative, original theatre. Unusual Suspects' mission supports our vision of a world where all youth are given the opportunities and support they need to succeed.

Westchester Family YMCA

(310) 670-4316

8015 S Sepulveda Blvd.

Los Angeles, CA 90045

https://www.ymcala.org

The Y is made up of people from all backgrounds working together to strengthen their community. Together we work to ensure that everyone, regardless of ability, age, cultural background, disability, ethnicity, faith, gender, gender identity, ideology, immigrant status, income, race, sex or sexual orientation has the opportunity to reach their full potential. We provide

childcare, first aid and safety programs, health services, and recreational programs.

YouthSource Center

(310) 572-7680

3415 S. Sepulveda Blvd. #370

Los Angeles, CA 90034

https://ewddlacity.com/

YouthSource is a city-wide program open to young people ages 16-24. All of our services are FREE! Some of the opportunities our centers offer include: work readiness, career exploration, job skills training, tutoring, college prep, and mentoring.

ONLINE

Art in Action

https://artinaction.org

Art in Action offers section with free live streaming and pre-recorded online art classes. They also offer free virtual museum tours.

hand2mine

https://www.hand2mindathome.com hand2mind offers daily Lessons & Activities for K-5 students, a series of free daily lessons and activities created and delivered by teachers. Each week you will find an easy-to-follow schedule, by grade, for K-5 students and daily grade-specific video lessons for Math and Literacy. You will also find worksheets for the Math and Literacy lessons as well as a daily Specials activity.

Khan Academy

https://www.khanacademy.org/ Free, world-class education for kids ages 7 and up. Program offers homework help, practice exercises, instructional videos, and a personalized learning dashboard that empower learners to study at their own pace in and outside of the classroom. We tackle math, science, computer programming, history, art history, economics, and more.

Khan Academy - Kids

https://learn.khanacademy.org/khanacademy-kids/

Free online program engaging kids ages 2 to 7 in core subjects like early literacy, reading, writing, language, and math, while encouraging creativity and building social-emotional skills.

Kitchen Table Classroom

https://www.kitchentableclassroom.com/ Free online resource with videos and instructions on various arts and crafts projects for kids.

Learn to Be

https://www.learntobe.org/

Free or pay-what-you can tutoring for K-12 students. Tutors mainly offer help in math, reading, writing, science; but are open to helping with subjects outside of these areas.

SkillShare

https://www.skillshare.com/ Skillshare is an online learning community with thousands of classes for creative and curious people, on topics including illustration, design, photography, video, freelancing, and more.

UPchieve

https://upchieve.org/

Free online math tutoring for middle school and high school math. Tutoring is available 24/7.



AMENITIES



ARTS & CULTURE

Bergamot Station

2525 Michigan Ave. Santa Monica, CA 90404 https://bergamotstation.com

Bergamot Station Arts Center is an internationally renowned creative arts complex, boasting some 20 venerable galleries and creative businesses. The fine art galleries present regular and diverse rotating exhibitions featuring artists from all over the globe and across all mediums. Bergamot Station Arts Center is a unique and unparalleled collection of fine art galleries. Throughout the year Bergamot Station Arts Center hosts vibrant community and cultural activities and facilitates educational, non-profit and charitable events.

Electric Lodge

(310) 306-1854 1416 Electric Ave Venice, CA 90291

http://www.electriclodge.org

The Electric Lodge is an incubator for the arts and the environment. We serve Venice and surrounding communities by hosting multi-disciplinary cultural arts, specialized arts workshops, health/fitness classes, and opportunities for civic engagement. Come visit us to also check out the newest dance, theatre, and music performances.

Harvelle's Blues Club

(310) 395-1676 1432 4th St Santa Monica, CA 90401 https://santamonica.harvelles.com Small, dark, and handsome, Harvelle's is one of L.A.'s favorites for live blues, rock and alternative music. In business since 1931, this Santa Monica landmark used to be a dark, smoke-filled dive, but nowadays it has gone sophisticated. The striking black-and-white decor gives the place a retro cool vibe, with the stage set off by its deep-red curtain backdrop. When popular bands come to play, the place gets jammed to the rafters, so you may want to arrive early to secure a seat. Whether you prefer the cutting-edge sounds of new rock artists or more traditional riffs from some of the greatest blues musicians alive today, you're sure to hear something terrific at Harvelle's.

Kirk Douglas Theatre

(213) 628-2772 9820 Washington Blvd Culver City, CA 90232

https://www.centertheatregroup.org

The Kirk Douglas Theatre is a 317-seat theater located in Downtown Culver City. Since 2004 it has been operated by the Center Theatre Group and is home for adventurous new work. It's where CTG does the most world premieres, plays with conventions, and takes risks, fueling an allencompassing experience.

LACMA

(323) 857-6000 5905 Wilshire Blvd. Los Angeles, CA 90036 https://www.lacma.org

LACMA is the largest art museum in the western United States, with a collection of more than 142,000 objects that illuminate 6,000 years of artistic expression across the globe. Committed to showcasing a multitude of art histories, LACMA exhibits

and interprets works of art from new and unexpected points of view that are informed by the region's rich cultural heritage and diverse population. LACMA's spirit of experimentation is reflected in its work with artists, technologists, and thought leaders as well as in its regional, national, and global partnerships to share collections and programs, create pioneering initiatives, and engage new audiences.

MI's Westside Comedy Theatre

(310) 451-0850 1323-A 3rd St. Promenade Santa Monica, CA 90401 https://www.westsidecomedy.com/

In 1998 six guys from the improv group Mission IMPROVable at UMASS Amherst moved to Chicago, the Mecca of improv, to continue to learn and perform the art of improvisation. In 2002, the first handful of M.i. guys came out to Los Angeles to develop a sketch pilot for MTV. Since then, continued to be permanent fixtures on many of LA's most popular comedy stages. On April 1st, 2009 (yes, April Fools Day) Mission IMPROVable bought Mi's Westside Comedy Theater. The owners of the theater still perform regularly every Thursday night at 10PM for free in The Grind; and you can see the home company of the show that started it all, Mission IMPROVable, every Friday and Saturday at 10PM.

The Mint

(323) 954-9400

6010 W. Pico Blvd.
Los Angeles, CA 90035
"Music in the heart of LA est. 1937." Since 1937 The Mint has hosted artists like Stevie Wonder, Willie Dixon and Ray Charles and continues to be a prime location for soul,

folk and the occasional jazz show. Shows

are held 7 nights a week and can be all ages as well, depending on what is arranged.

The Museum of Jurassic Technology

(310) 836-6131

9341 Venice Blvd.

Culver City, CA 90232

https://www.mjt.org

The Museum of Jurassic Technology in Los Angeles, California is an educational institution dedicated to the advancement of knowledge and the public appreciation of the Lower Jurassic. Like a coat of two colors, the Museum serves dual functions. On the one hand the Museum provides the academic community with a specialized repository of relics and artifacts from the Lower Jurassic, with an emphasis on those that demonstrate unusual or curious technological qualities. On the other hand the Museum serves the general public by providing the visitor a hands-on experience of "life in the Jurassic

Pacific Resident Theatre

(310) 822-8392

703 Venice Blvd.

Venice, CA 90291

https://pacificresidenttheatre.com

Celebrating 30 years in Venice, California's burgeoning arts district, Pacific Resident Theatre is a company founded by actors and dedicated to producing classics, rarely performed plays, and the works of new writers. This theatre also offers acting classes for adults and youth.

The Wende Museum

(310) 216-1600 10808 Culver Blvd. Culver City, CA 90230 http://www.wendemuseum.org The mission of the Wende Museum is to preserve Cold War art, culture, and history from the Soviet Bloc countries, inspire a broad understanding of the period, and explore its enduring legacy. Named for the Wende (pronounced "venda"), a German word meaning "turning point" or "change" that has come to describe the transformative period leading up to and following the fall of the Berlin Wall in 1989, the Wende Museum: collects and preserves

artwork, artifacts, archives, films, and personal histories from Cold War-era Eastern Europe and the Soviet Union relating to the period 1945-1991; challenges and engages the public through experimental exhibitions and interdisciplinary programming inspired by the collection; and illuminates the past and informs the present through creative collaborations with contemporary artists and designers; and educates students.

GROCERY STORES

CVS

(310) 862-9810 12746 W. Jefferson Blvd. Ste 3160 Playa Vista, CA 90094 https://www.cvs.com

Gelson's

(310) 306-2952 13455 Maxella Ave. Marina Del Rey, CA 90292 https://www.gelsons.com

Mitsuwa Marketplace

(310) 398-2113 3760 S Centinela Ave. Los Angeles, CA 90066 https://mitsuwa.com/sm/

Northgate Market

(310) 391-1503 4030 Centinela Ave. Los Angeles, CA 90066 https://www.northgatemarket.com

Pavilions

(310) 398-1945 11030 Jefferson Blvd. Culver City, CA 90230 https://local.pavilions.com

Ralph's

(310) 839-4107 10772 Jefferson Blvd. Culver City, CA 90230 https://www.ralphs.com

Rite Aid

(310) 391-0255 4046 S Centinela Ave. Los Angeles, CA 90066 https://riteaid.com

Solmade

(424) 289-9900 12740 Culver Blvd., Ste F Los Angeles, CA 90066

Sprouts

(310) 591-1028 5660 Sepulveda Blvd. Culver City, CA 90230 https://www.sprouts.com

Target

(310) 754-4614 6000 Sepulveda Blvd, Ste 2250 Culver City, CA 90230 https://target.com

Trader Joe's

(310) 313-0441 6150 Slauson Ave. Culver City, CA 90230 https://www.traderjoes.com

VONS

(310) 641-9423

6571 W 80th St. Los Angeles, CA 90045 https://www.vons.com

Walgreens

(310) 823-7152 4009 Lincoln Blvd Marina Del Rey, CA 90292 https://www.walgreens.com

Whole Foods

(310) 862-9900 12746 W Jefferson Blvd. Playa Vista, CA 90094 https://www.wholefoodsmarket.com

LEISURE

Arclight

(323) 615-2550 9500 Culver Blvd. Culver City, CA 90232 https://www.arclightcinemas.com

A 12-screen movie theatre showing the latest and greatest films. This theatre offers ArcLight's signature amenities, including reserved seating, black-box auditoriums, commercial-free movies, and gourmet cuisine, as well as 21+ screenings and our newly enhanced Membership program.

Bowlero

(310) 670-0688 8731 Lincoln Blvd. Westchester, CA 90045 https://www.bowlero.com It's the bowling/dining/nightlife experience that's packed with amusing throwbacks and ready to amaze. Bowlero is a blacklight bowling, retro-inspired hangout powered by interactive arcade games, signature cocktails, an outrageous menu of Oversized Shareables, and... nostalgia. Forget everything you thought bowling could beand experience the kind of epic fun that only happens when you go Bowlero.

Color Me Mine

(424) 702-5757 6081 Center Dr. Los Angeles, CA 90045

https://westchester.colormemine.com
Color Me Mine is a paint-your-own-pottery
studio dedicated to exploring The Art of
Having Fun! Choose from our wide
selection of ceramic items and paint it
however you'd like. We have 60 colors to
paint with and a variety of tools and
techniques we can teach you to bring your
vision to life. When you're finished painting,
leave it with us! We hand glaze and fire each
piece and will let you know when it's ready
for pick-up.

Cinemark at Playa Vista

(310) 862-5667 12746 Jefferson Blvd. Los Angeles, CA 90096 https://www.cinemark.com

This 9-screen multiplex showcases large, wall-to-wall and floor-to-ceiling screens, enhanced sound systems with multiple audio format capabilities and state-of-theart digital projection in every auditorium. The new multiplex brings the eighth Cinemark XD: Extreme Digital Cinema auditorium to Southern California and introduces Cinemark's signature Reserve Level that offers guests a unique VIP experience with full bar and lounge with outdoor seating, chef-designed dining choices and Luxury Lounger recliner seating. The theatre also offers a permanent green room, a private space for stars, directors, keynote speakers and others before or after premieres, Q&As, and special events.

Full Circle Pottery

(310) 502-3115 12023 Venice Blvd. Los Angeles, CA 90066 https://www.full-circlepottery.com

At Full-Circle Pottery, you can start your journey to becoming a potter or enjoy the experience of sharing your skills within a community dedicated to pottery. Either way, Full-Circle Pottery is the studio fashioned just for you. We offer beginning pottery classes for adults and kids who have never

worked on a pottery wheel before, and memberships for those who are able to work independently. The pottery studio is fully equipped, with two large workrooms, 13 pottery wheels (including two standing wheels), a slab roller, and a variety of handbuilding tools. Potters also enjoy working and relaxing under shady umbrellas on our outdoor patio.

Maze Rooms - Escape Room

(310) 595-2881

4365 Sepulveda Blvd.

Culver City, CA 90230

Have a thrilling experience with friends and family! Real-life room escape games are a type of physical adventure game in which people are "locked" in a room with other participants and have to use elements of the room to solve a series of puzzles, find clues and escape the room within a set time limit. Work as a team, have fun, and find a way out!

World on Wheels

(323) 424-7599

4645 Venice Blvd.

Los Angeles, CA 90019

https://www.wowskatela.com

A roller rink that offers hours of fun for everyone! This roller rink has themed evenings: R&B Nights, 90's-00's Nights, Love to Skate, All Ages After-School, and many more. Skate rentals are affordable. They also offer party packages for your celebration.

PARKS & RECREATION

Baloona Discovery Park

(310) 306-5994

13110 Bluff Creek Dr. Los Angeles, CA 90094 https://www.ballonafriends.org/ballonadiscovery-park

Ballona Discovery Park is a museum without walls where visitors can learn the natural and cultural history of Ballona Wetlands. From the always-buzzing native plant demonstration gardens, including pollinator and medicinal garden, to the serene walk along the riparian corridor where coots and other birds can be spotted hidden in the waters below, there is plenty to explore.

Burton W Chace Park

(424) 526-7910 13650 Mindanao Way Marina del Rey, CA 90292 http://www.chacepark.com

With 10 acres of lush lawn and trees extend into the Marina's main channel offering magnificent boat and ocean vistas, Burton W. Chace Park offers tons of fun with multipurpose rooms, picnic tables, barbecues, pergolas, picnic shelters, outdoor programs, great harbor viewing areas, guest docks, and is host to numerous year-round events.

Central Park at Playa Vista

12045 Waterfront Dr. Los Angeles, CA 90045 https://playavista.com/parks-rec/

This 9-acre site is a beautiful photogenic park with manmade topography to achieve variety of relaxing, stimulating outdoor rooms, banks of amphitheaters, artful planting of sustainable cacti and other flora, compositional and systematically configured artificial alleys and valleys with visual vistas running North and South. There are 2 soccer fields, basketball courts, ponds,

picnic tables, a playground, sand volleyball court, amphitheater, and walking trails.

Dockweiler State Beach

(424) 526-7777 12001 Vista Del Mar Playa Del Rey, CA 90293 https://beaches.lacounty.gov/dockweiler -beach/

Dockweiler State Beach has 3.7 miles of ocean frontage and 288 acres of beach. Amenities include restrooms, showers, picnic facilities, fire rings, and volleyball nets. The bicycle path is readily accessible, which many visitors use for rollerblading, jogging, and of course, bicycling. Jetties at the north end of the beach provide ideal fishing opportunities. Shore fishing is also popular. This beach also has a Recreational Vehicle Park with 118 full hook-up spaces.

Glen Alla Park

(310) 396-1615 4601 Alla Rd. Marina del Rey, CA 90292 https://www.laparks.org/parks

A quaint, but charming, park that offers lighted and outdoor basketball courts, a children's play area, picnic tables, and paddle tennis. This space is also a dog park. Farmers Markets set up on Sundays.

Marina Beach

(310) 305-9503 4135 Admiralty Way Marina del Rey, CA 90292 https://beaches.lacounty.gov/marinabeach/

Marina Beach, or "Mother's Beach" as it is referred to by local residents, is a familyand kid-friendly, man-made beach in Marina del Rey. Developed as a part of Marina del Rey in 1957 and officially dedicated in 1965, this beach provides a safe environment for kids because there is no surf in the swimming area. The area is comprised of almost a half-mile of sandy beach with volleyball courts, picnic areas, barbecues, showers, and restrooms.

Playa Vista Sports Park

13196 W Bluff Creek Dr. Los Angeles, CA 90094

The Sports Park: This state-of-the-art sevenacre sports park features a baseball field, soccer field, two basketball half-courts, two tennis courts and tot lot. From soccer games and boot camps to birthday parties and play dates, this park is loved.

Randy Johnson Bluff Creek Fields and Playground

12695 Bluff Creek Dr.

Los Angeles, CA 90094

Bluff Creek Fields and playground is home to soccer fields, a playground, a walking trail, and picnic areas. Come enjoy a nice picnic at our shaded picnic benches, let the kids enjoy our fresh and new playground, take that mid-day stroll on our trail, or enjoy a round of soccer!

Venice Beach

(310) 650-3255 1500 Ocean Front Walk Venice, CA 90291 http://www.venicebeach.com

If art is life, then life is the art of capturing experience. Venice calls to the artist in all of us, inviting individuals to shed the normal and reach for the new, raw and eclectic. From soaking up the beautiful Bay views across sprawling sand beaches to shopping for treasures among Beat generation artists and poets, we invite you to explore, experience and enjoy the ways Venice speaks to your soul.

Westchester Golf Course

(310) 649-9173

6900 W. Manchester Ave.

Los Angeles, CA 90045

https://www.westchestergc.com

Conveniently located just north of LAX, near popular Westside beaches and communities, this 18-hole, 4,364-yard public golf course is a fun and affordable challenge for golfers of all abilities. The course has a casual feel to it, with impeccable greens, nighttime play, daily instruction, and a newly renovated driving Perfect for scheduled range. spontaneous practice, or for golfers awaiting a flight - Westchester Golf Course delivers great golf, every time.

SCHOOLS & COLLEGES

Ánimo Westside Charter Middle School

(323) 565-3251 5456 McConnell Ave. Los Angeles, CA 90066 https://ca.greendot.org/westside/ At Ánimo Westside Charter Middle School, our mission is to prepare students for college, leadership, and life through innovative instruction, a rigorous curriculum, and the use of the cutting-edge

technology. Ánimo Westside Charter Middle School is committed to the education, development, and socioeconomic success of students who historically have been unlikely to attend and excel at an institution of higher learning.

California State University, Dominguez Hills

(310) 243-3696 1000 E Victoria St. Carson, CA 90747 https://www.csudh.edu

Centrally located in the South Bay and the heart of Los Angeles, CSU Dominguez Hills is a diverse, welcoming community of learners and educators collaborating to change lives and communities for the better. Through our strong and relevant academic programs, dedicated faculty mentors, supportive staff, attractive campus, student amenities. CSUDH committed to connecting our students to an affordable, high-quality, and transformative **CSUDH** education. provides communities with a vital resource for talent, knowledge, skills, and leadership needed to thrive today and tomorrow.

California State University, Los Angeles

(323) 343-3000

5151 State University Dr.

Los Angeles, CA 90032

https://www.calstatela.edu

Cal State LA transforms lives and fosters thriving communities across greater Los Angeles. We cultivate and amplify our students' unique talents, diverse life experiences, and intellect through engaged teaching, learning, scholarship, research, and public service that support their overall success, well-being, and the greater good. With 100 undergraduate, graduate, pre-

professional and certificate programs, as well as our Early Entrance Program and Study Abroad opportunities, you work closely with your professors and classmates to help master your coursework and excel in your chosen field. Whether it's interning with NBC's "Dateline," conducting cancer research at the City of Hope or studying star formation at NASA's Jet Propulsion Laboratory, you'll learn by doing. You're in Los Angeles—the possibilities are endless.

Culver City High School

(310) 842-4200

4401 Elenda St.

Culver City, CA 90230

https://cchs.ccusd.org

CCHS is a wonderful place for students from diverse backgrounds to grow educationally, become involved in their school, and have a meaningful high school experience. We strive to create an environment where each and every student is given the attention necessary to achieve his/her individual success. Students not only experience strong academics, but they also have access to clubs, team sports and a strong Academy of Visual and Performing Arts.

Cowan Elementary

(310) 645-1973

7615 Cowan Ave.

Los Angeles, CA 90045

https://cowantigers.org

At Cowan, we celebrate several years of ongoing improvement to our academic programs, which has led to the growing success of our students. Recently, we have been awarded the District title of Excelling Magnet. The Mission of Cowan Elementary School is to create lifelong scholars and leaders, who will successfully meet the challenges, and are socially and emotionally

prepared for the multi-cultural, technologically oriented, 21st century. As leaders in the classroom and workplace, the best opportunity in our generation is to put American students on a path to personal and professional success.

Loyola Marymount University

(310) 338-2700 1 Lmu Dr. Los Angeles, CA 90045 https://www.lmu.edu

LMU offers more than 150 degrees, certificates and credentials to prepare outstanding individuals for lives of meaning, purpose and professional success. Our breadth and depth in academics come from pre-eminent faculty, who have built LMU's reputation as one of the nation's top universities. We offer 60 major and 55 undergraduate minor degrees programs. For graduate students, we have 39 master's degree programs, education doctorate, one juris doctorate, one doctorate of juridical science and 10 credential/authorization programs.

Marina Del Rey Middle School

(310) 578-2700 12500 Braddock Dr. Los Angeles, CA 90066 https://www.marinadelreyms.org

The vision of Marina Del Rey Middle School and Performing Arts Magnet is to promote a safe, respectful, challenging, and supportive learning environment that celebrates and honors achievement, creativity, and diversity. To realize that vision, the mission is to deliver rigorous, relevant, and standards-based curricula, model professionalism and love of learning, and inspire students with possibilities and new directions.

Pepperdine University

(310) 568-55006100 Center Dr.Los Angeles, CA 90045

https://www.pepperdine.edu

Pepperdine University will be a preeminent, global, Christian university, known for the integration of faith and learning, whose graduates lead purposeful lives as servantminded leaders throughout the world. Our vision statement declares what we intend to become. George Pepperdine envisioned an institution that would transform students' lives so that they would, in turn, impact culture. He imagined a vast body of alumnimen and women conscious of their good fortune, recipients of the generous gift of a Christian education-who would feel the moral imperative to serve others sacrificially.

Playa del Rey Elementary

310-827-3560 12221 Juniette St. Culver City, CA 92030 https://playadelreyes-lausdca.schoolloop.com

Playa del Rey Elementary School is a diverse and inclusive school community, committed to instilling excellence in academics through effort and collaboration with families and our community. Instruction is provided in a learning environment that is responsive to all students, safe, caring, and rigorous.

Playa Vista Elementary

(424) 228-1800 13150 W. Bluff Creek Dr. Playa Vista, Ca 90094 http://playavistaschool.com

Playa Vista Elementary School (PVES) is a demonstration school featuring Science, Technology, Engineering and Math (STEM) education, and a teacher professional development program in which teaching strategies producing highly STEM-literate students can be cultivated. This is accomplished through an alliance with Loyola Marymount University, Los Angeles Unified School District (LAUSD), our exceptional teaching and administrative staff, community partners, and a highly committed parent body.

Santa Monica College

(310) 434-4000 1900 Pico Blvd. Santa Monica, CA 90405 https://www.smc.edu

A 2-year community college accredited by the Western Association of Schools and Colleges, SMC opened in 1929 with just 153 students. It has now grown to a thriving campus with more than 32,000 students and offerings in more than 100 fields of study. We have an impressive academic record. We are the leader among the state's 116 community colleges in transferring students to the University of California, University of Southern California, Loyola Marymount University, and other four-year campuses.

Westchester Enriched Sciences Magnets (310) 338-2400

7400 W. Manchester Ave.
Los Angeles, CA 90045
https://westchesterhs-lausdca.schoolloop.com
At Westchester, we are committed to
ensuring that all WESM scholars graduate

college prepared, college confident and career ready. Our core mission is to engage students in learning experiences that are anchored to scientific inquiry and focus on creating solutions to real-life local and global challenges that impact our world. WESM currently offers three magnet programs: Gifted/High Achieving/Highly Gifted STEAM Magnet, Health & Sports Medicine Magnet, and Environmental & Natural Sciences Magnet. All WESM scholars participate in a full A through G course of study that prepares them to become competitively eligible to apply to the CSU system, UC system and private colleges/universities.

West Los Angeles College

(310) 287-4200 9000 Overland Ave. Culver City, CA 90230 http://www.wlac.edu

West Los Angeles College is an accredited California Community College offering to university transfer, paths education and courses for professional and personal growth. It occupies 70 park-like acres overlooking Culver City, Marina Del Rey and Greater West Los Angeles. On a clear day you can see the Pacific Ocean from the highest points on campus. All students at West have the opportunity for success. The College awards more than 1,000 degrees and certificates annually in 39 different fields. Each year, West sends more than 300 transfer students to four year colleges and many West Associate degree and Certificate program graduates begin professional employment immediately after consumer graduation in education, engineering and industrial technologies, law and health.

SHOPPING CENTERS

HHLA

(310) 641-8073 6081 Center Dr. Los Angeles, CA 90045 https://shophhla.com

Welcome to HHLA - A dynamic mixed-use of entertainment, retail and dining destination in the heart of the city. Bold, iconic, and inspired by the City of Los Angeles, the newly renovated HHLA is an innovative landmark with Insta-worthy aesthetics. Conveniently located off the 405 freeway, the brand-new space will be a haven for foodies, film buffs, families, shoppers, tourists, and adventure seekers, connecting both visitors and locals with exciting brands, restaurants and bars, world-class cinemas, and modern entertainment experiences all set within one dynamic, walkable location.

The Runway

12746 W Jefferson Blvd. Los Angeles, CA 90094

RUNWAY at Playa Vista is the centerpiece of Playa Vista, the first new community in West Los Angeles in 50 years and wildly popular today as a place to live and work. Only 1.5 miles from the Pacific Ocean, RUNWAY is the social hub of Playa Vista with its state-of-the-art cinema, unique restaurants and bars, beauty and fitness venues retail shops and everyday conveniences such as grocery and drug stores, banks and coffee cafes.

Santa Monica Place

(310) 260-8333 395 Santa Monica Pl Santa Monica, CA 90401 https://www.santamonicaplace.com Located in Santa Monica, CA and steps away from the beach and iconic Santa Monica Pier, Santa Monica Place is anchored by an array of the city's best department stores. The luxury shopping center offers several premier shops, restaurants and experiences. Bloomingdale's, Nordstrom, Nike, Louis Vuitton, and dozens of other specialty stores and eateries are at your reach.

Third Street Promenade

(877) 265-7417 1351 3rd St Promenade, Ste 201 Santa Monica, CA 90401 https://downtownsm.com

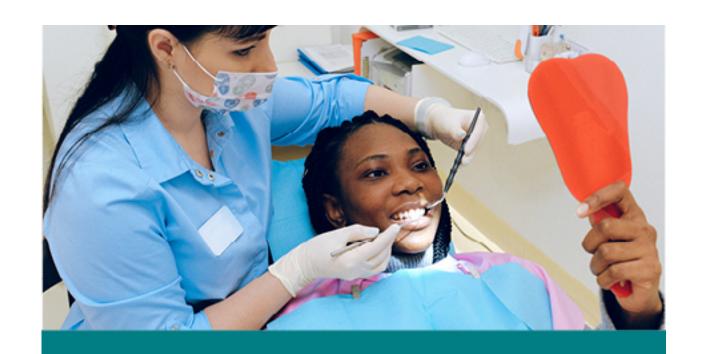
Downtown Santa Monica is equal parts shopping haven and street-performer stage. Just east of the Pier, the Third Street Promenade consists of three open-air, carfree blocks that are anchored by upscale Santa Monica Place, home to more than 80 retailers. With everything from fresh farmers-market produce to designer fashions, it's a shopper's nirvana. Likewise, foodies rejoice in the numerous restaurants featuring locally sourced ingredients and craft cocktails. Life pulses around each corner with hotel quests, street performers, shoppers, office workers, diners, barflies and moviegoers. Additionally, it's the terminus of the Metro Expo Line, which ferries riders by light rail between Santa Monica and Downtown Los Angeles.

Villa Marina Marketplace

(310) 827-1740 13450 Maxella Ave, Ste 240 Marina Del Rey, CA 90292 https://www.villamarinamarketplace.com The largest shopping center in Marina del Rey. Shoppers, browsers and diners alike will love the 70 stores and eateries as well as multiple movie theaters. This outdoor center also offers a market and 24-hour pharmacy.

Westfield Culver City

(310) 390-5073 6000 Sepulveda Blvd. Culver City, CA 90230
https://www.westfield.com/culvercity
Westfield Culver City is the most accessible
and visible shopping center in West Los
Angeles, located directly adjacent to I-405.
The destination includes Nordstrom Rack,
Target, Macy's, Best Buy, ULTA, Sephora,
Lucille's Smokehouse BAR-B-QUE, and
Trader Joe's, as well as a sleek dining
terrace and immensely popular restaurant
precinct.



HEALTH & SAFETY



AIDS & HIV

AIDS Project LA- Gleicher/Chen Health Center Dental Clinic

(213) 201-1388 3743 S. La Brea Ave. Los Angeles, CA 90016 www.aplahealth.org

The agency provides HIV/AIDS services, housing services and volunteer opportunities for people of all ages who live in Los Angeles County. Individuals must be HIV positive or have AIDS for some services.

APLA Health

(213) 201-1388 5901 W. Olympic Blvd., Suite 310 Los Angeles, CA 90036 https://aplahealth.org/ APLA Health's mission is to achie

APLA Health's mission is to achieve health care equity and promote well-being for the LGBT and other underserved communities and people living with and affected by HIV.

HIV/AIDS Hotline

(213) 351-8000 or (800) 367-2437

Plans, develops and coordinates HIV/AIDS-related services and activities through subcontracted community-based agencies, hospitals, health organizations, and through inpatient and outpatient facilities.

Elizabeth Taylor AIDS Foundation

(310) 472- 7778 9701 Wilshire Blvd. Suite 600 Beverly Hills, CA 90212

https://elizabethtayloraidsfoundation.org/contact/

This non-profit serves individuals living with and affected by HIV/AIDS in Los Angeles.

CLINICS & HOSPITALS

Benevolence Health Centers

(323) 732-0100 3533 W. Pico Blvd., Los Angeles, 90019 https://www.bhchealth.org/

Cedars Sinai

(310) 923-8911 4650 Lincoln Blvd Marina del Rey, CA 90292 https://www.cedarssinai.org/programs/urgent-care.html

Dr. Claudia Hampton Clinic

(310) 330- 2960 1091 La Brea Ave. Inglewood, CA 90301 https://www.sbfhc.org/health-services/

Optum Urgent Care

(213) 861- 5950 1120 W Washington Blvd Los Angeles, CA 90015 https://healthcarepartners.com/

Primary Care Health Clinic

(424) 201- 0598 1601 W Washington Blvd Los Angeles, CA 90007 https://www.pchcinc.org/?utm_source=gm b_auth

Providence Playa Vista Medical Center

(310) 862-0400 6020 Sea Bluff Dr, Ste. 1 Playa Vista, CA 90094 https://www.providence.org/locations/providence-playa-vista-medical-center

Providence Saint John's Medical Office - Playa Vista

(888) 432-5464 12555 West Jefferson Blvd, Ste. 300 Los Angeles, CA 90066 https://www.providence.org/locations/sain t-johns-medical-office

South Los Angeles Curtis Tucker Health Center

(310) 419-5325 123 W Manchester Blvd. Inglewood, CA 90301 https://dhs.lacounty.gov/curtistucker/

St. Anthony Medical Centers

(213) 384- 4555 2515 W Pico Blvd Los Angeles, CA 90006 http://stanthonymedical.org/

St. Johns Well Child and Family Center

(213) 749- 0947 1910 Magnolia Ave 101 Los Angeles, CA 90007 http://www.wellchild.org/

Santa Monica Women's Health

(424) 443-5536 12555 W Jefferson Blvd., Unit 301 Los Angeles, CA 90066 https://santamonicawomenshealth.com/

Silicon Beach Medical Center

(310) 305-9200

5450 Lincoln Blvd. Playa Vista, CA 90094 https://siliconbeachmedical.com/

To Help Everyone

(323) 730-1920 3834 S. Western Avenue Los Angeles, CA 90062 https://www.tohelpeveryone.org/

Venice Family Clinic- Culver City Youth Health Center

(310) 392-8636 4401 Elenda St Culver City, CA 90230 www.venicefamilyclinic.org

Venice Family Clinic - Robert Levine Family Health Center

(310) 392-8636 905 Venice Boulevard Venice, CA 90291 www.venicefamilyclinic.org

Venice Family Clinic- Mar Vista Gardens Clinic

(310) 392-8636 4909 Marionwood Dr. Culver City, CA 90230 www.venicefamilyclinic.org

Venice Family Clinic- Rose Avenue Clinic

(310) 392-8636 604 Rose Ave. Venice, 90291 www.venicefamilyclinic.org

Venice Family Clinic- Santa Monica School Teen Clinic

(310) 392-8636 601 Pico Blvd. Santa Monica, 90405 www.venicefamilyclinic.org

Venice Family Clinic- Simms/Mann Health and Wellness Center

(310) 392-8636 2509 Pico Boulevard Santa Monica, CA 90405 www.venicefamilyclinic.org

Westside Family Health Center

(310) 450-4773 3861 Sepulveda Blvd Culver City, CA 90230 https://www.wfhcenter.org/

DISABILITIES

Braille Institute

(800) 272-4553
741 N. Vermont Ave.
Los Angeles, CA 90029
https://www.brailleinstitute.org/
Programs and services for the blind and visually impaired.

Center for the Partially Sighted

(310) 988-1970 6101 W. Centinela Ave., Ste 150 Culver City, CA 90230 https://lowvisionblog.wordpress.com/abo ut/

The Center for the Partially Sighted seeks to promote independent living for people of all ages with impaired sight. Service fees are on a sliding scale based on ability to pay. The Center is a participating provider of Medicare, Medi-Cal, and the California Department of Rehabilitation.

Child Health and Disability Prevention (CHDP) Program

(800) 993-2437 9320 Telstar Ave., Suite #226 El Monte, CA 91731 http://publichealth.lacounty.gov/cms/chdp .htm Provides early and regular health exams for eligible low-income children up to 19 years of age, Medi-Cal recipient children up to 21 years of age, and Head Start Preschool children.

Eastern Seals Southern California Adult Services

(310) 641-4884
5711 W. Slauson Ave. No. 236
Culver City, CA 90230
https://www.easterseals.com/southerncal/
our-programs/adult-services/
Programs and services for adults who need
day care, autism services and living
assistance options.

Genetically Handicapped Persons Program

(800) 639-0597
311 S. Spring St., Ste. 800
Los Angeles, CA 90013
https://www.dhcs.ca.gov/services/ghpp
The Genetically Handicapped Persons
Program (GHPP) is a health care program
for adults with specific genetic diseases.
GHPP helps beneficiaries with their health
care costs.

Greater LA Agency on Deafness, Inc

(323) 478-8000

https://gladinc.org/

Greater LA Agency on Deafness (GLAD) works with consumers, businesses and service providers to improve quality of life and ensure communication access for the deaf, hard of hearing and deaf-blind community.

Therapy West

(310) 337-7115
6820 South Centinela Avenue
Culver City, CA 90230
http://therapywest.org/
Therapy West provides occupational therapy, physical therapy, speech and

language therapy, behavioral training, consultation in the home, school, and community, formal evaluations of the child's performance, and early intervention.

Westside Regional Center

(310) 258-4000

5901 Green Valley Circle, No. 320

Culver City, CA 90230

https://westsiderc.org/

Westside Regional Center (WRC) is one of the 21 regional centers that provide services to persons, age three and above, with a disability, who have a need for early intervention services and who meet the eligibility criteria for the California Early Start program.

EMERGENCIES

American Red Cross of Santa Monica Bay

(310) 394-3773

1450 11th St, Santa Monica, CA 90401 https://www.redcross.org/local/california/los-angeles/about-us/locations/western-los-angeles.html

Dedicated to helping victims of disaster and providing programs and services that help the community prevent, prepare for, and respond to emergencies.

Los Angeles County Department of Public Works - Westchester Permit Office and Road Maintenance Division (310) 348-6454. Ext 241 5530 W. 83rd St. Los Angeles, 90045

The department provides building and safety, disaster services, flood control and public works for unincorporated Los Angeles County, the Los Angeles Flood Control District and for 16 cities which contract for services.

Poison Hotline

(800) 222-1222

3201 New Mexico Ave., Ste. 310,

Washington, DC 20016

https://www.poison.org/

Poison Control tells you what to do if you swallow, splash, or get stung by something that may be harmful.

FAMILIES & CHILDREN

California Black Women's Health Project

(310) 412-1828 9800 S. La Cienega Blvd., Ste. 905

Inglewood, Los Angeles 90301

https://www.cabwhp.org/

The agency provides advocacy, health education and volunteer opportunities in Los Angeles County and the state of California. Services are targeted, but not restricted to African American women.

Child Health and Disability Prevention (CHDP) Program

(800) 993-2437 9320 Telstar Ave., Suite #226 El Monte, CA 91731 http://publichealth.lacounty.gov/cms/chdp .htm

The CHDP Program provides FREE comprehensive well-child medical and dental health check-ups for babies, children, and youth under age 21 with Full Scope Medi-Cal or under age 19 with low family income.

Connections for Children- Child Care Provider Referrals

(310) 452-3325
5901 W. Century Blvd., Ste. 400
Los Angeles, CA 90045
http://www.connectionsforchildren.org/
The agency provides a childcare information and referral service for all families. Services include childcare resource and referral.

Culver City WIC Center

(310) 313-7662 4700 Inglewood Blvd., Ste. 103 Culver City, CA 90230
https://www.phfewic.org
PHFE WIC provides healthy food, nutrition
education, breastfeeding support, and
family resources to more than 200,000
women, children, and families in Southern
California. If you're pregnant, or a caretaker

Culver-Palms Family YMCA

(310) 390-3604 4500 Sepulveda Blvd. Culver City, CA 90230 https://www.ymcala.org/

of a child under age five.

Provides programs focused on health and fitness, camps, childcare, youth and teen programs.

Healthy Families + Medical for Children

(888) 747- 1222

https://www.dhcs.ca.gov/services/medical/eligibility/Pages/SB-75.aspx Healthy Families is low cost insurance for California children and teens. It provides health, dental and vision coverage to

children who do not have insurance and do

not qualify for free Medi-Cal.

Inglewood WIC Center

(310) 677-0353

975 N. La Brea Ave.

Inglewood, CA 90302

https://www.phfewic.org

PHFE WIC provides healthy food, nutrition education, breastfeeding support, and family resources to more than 200,000 women, children, and families in Southern California. If you're pregnant, or a caretaker of a child under age five.

LA County Department of Public Health - Curtis R. Tucker Health Center

(310) 419-5325

123 W. Manchester Blvd.
Inglewood, Los Angeles 90301
publichealth.lacounty.gov/cms/chdp.htm
The program provides administrative
support of health services for low-income
youth in Los Angeles County. Services are
provided at physician offices, county health
centers and hospitals.

L A Care Health Plan

(888) 452-2273
1055 W. 7th St., 10th Fl.
Los Angeles , Los Angeles 90017
https://www.lacare.org/
The organization administers health
insurance plans for low to moderate income
families in Los Angeles County.

Maternal and Child Health Access

(213) 749-4261

1111 W. 6th St., Ste. 400

Los Angeles, Los Angeles 90017

The agency provides advocacy, Calfresh applications and health insurance for low-income people in Los Angeles County, including children, families, pregnant and parenting women, who live in the downtown area of Los Angeles.

Maternal, Child, & Adolescent Health Los Angeles County Department of Public Health Programs (213) 639-6400 600 S. Commonwealth Ave., 8th Floor, Los Angeles, CA 90005 www.publichealth.lacounty.gov/mch/ Here you can find information for free or low-cost health, dental, vision, and mental health insurance programs for mothers,

WIC

(888) 942-9675 P.O. Box 997375 Sacramento, CA 95899-7375

children and adolescents.

https://m.wic.ca.gov/

The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides federal grants to states for supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk.

Witherbee Foundation Children's Health Center

(310) 825-0867
200 UCLA Medical Plaza, Children's Health
Center, Ste. No. 265,
Los Angeles 90095
https://www.uclahealth.org/witherbeefoundation-childrens-health-center
Medical care services and information for
children.

MENTAL HEALTH

El Dorado Community Service Center – Inglewood Medical – Mental Health Services (310) 671-0555 4450 West Century Boulevard Inglewood, CA 90304 https://www.americanhealthservices.org/ Provides mental health, substance abuse, narcotic replacement therapies and services.

Los Angeles County Department of Mental Health

(800) 854-7771

550 S. Vermont Ave., Los Angeles 90020 https://dmh.lacounty.gov/

The Department of Mental Health seeks to optimize the hope, wellbeing and life trajectory of Los Angeles County's most vulnerable through access to care and resources that promote not only independence and personal recovery but also connectedness and community reintegration.

LA County Department of Mental Health

(310) 966-6500 11080 W Olympic Blvd Los Angeles, CA 90064 dmh.lacounty.gov The center provides mental health services and welfare-to-work support services, primarily for adults and children who live in Los Angeles and surrounding communities.

National Suicide Prevention Hotline

(800) 273-8255

https://suicidepreventionlifeline.org/
The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. Online chat options available for deaf and hard of hearing.

Project Return Peer Support Network-The Warmline

(888) 448-9777 2677 1/2 Zoe Ave Suite # 304 Huntington Park, Ca 90255 www.prpsn.org

The program provides mental health services for people who are recovering from mental illness. Services include helplines/warmlines, legislative advocacy, mental health related support groups, psychiatric resocialization and respite care

VETERANS

Culver City Veterans Center

(310) 641-0326 5730 Uplander Way., No. 100, Culver City 90230

https://www.va.gov/directory/guide/facility .asp?ID=516

Services for military veterans from all eras and their families. Services include housing assistance, behavioral health treatment, and case management, and more.

California Department of Veterans Affairs (CalVet)

(800) 952-5626

Mailing Address: P.O. Box 942895,

Sacramento, CA 94295

https://www.calvet.ca.gov/

The California Department of Veterans Affairs focuses on the overall wellness and reintegration of military veterans from all eras. Services include housing assistance, behavioral health treatment, and case management, and more.

West Los Angeles VA Medical Center (310) 478-3711

11301 Wilshire Blvd.

Los Angeles, CA 90073 https://www.losangeles.va.gov/locations/directions.asp

The West Los Angeles Healthcare Center provides medical services for veterans and their families

OTHER

Center for Healthcare Rights

(213) 383-4519, Ext. 3006
520 S. Lafayette Park Place, Suite 214
Los Angeles, CA 90057
www.healthcarerights.org
The Center for Health Care Rights (CHCR) is
a nonprofit health care advocacy
organization dedicated to assuring
consumer access to quality health care
through education, counseling, informal

Denti-Cal

(800) 322-6384

https://dental.dhcs.ca.gov/

advocacy, and legal services.

Under the guidance of the California Department of Health Care Services, the Medi-Cal Dental Program aims to provide Medi-Cal beneficiaries with access to highquality dental care.

Medi-Cal Assistance

(800) 541-5555

https://www.medi-cal.ca.gov/contact.asp Here you will find Medi-Cal resources and health information for individuals, families, children with special medical conditions and seniors needing personal care.

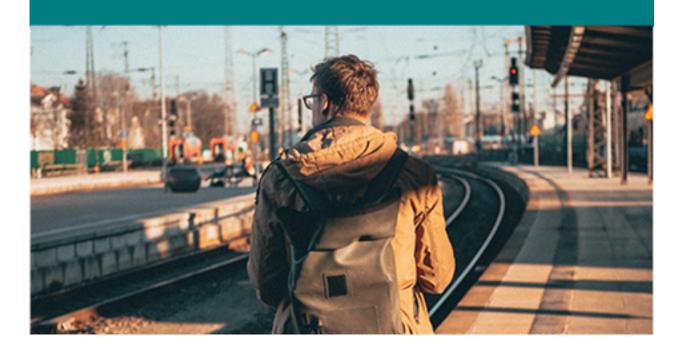
Los Angeles County Health and Nutrition Hotline

(877) 597-4777

http://publichealth.lacounty.gov/nut/
This hotline provides food stamp information as well as information about nutrition and physical activity programs county wide.



TRANSPORTATION



FOR THE ELDERLY & PERSONS WITH DISABILITIES

Access Paratransit

(800) 827-0829 Hotline: 511

https://accessla.org/home/

Access Services is responsible for the administration of Access, the Americans with Disabilities Act (ADA) mandated paratransit transportation program for Los Angeles County and is committed to improving the mobility on public transit of persons with disabilities.

Dial-A-Ride in Los Angeles

For Applications: 5747 Rickenbacker Rd Commerce, CA 90040 Dial-A-Ride Information (800) 827-0829

https://accessla.org/other_mobility_resources/ride_info/playa-vista

Access Paratransit provides Americans with Disabilities Act (ADA) mandated paratransit services for eligible people with disabilities who are unable to use public fixed route transportation systems.

Playa Vista Beach Shuttle

(877) 280- 0551

https://playavista.com/getting-around/#
Schedule destinations to Playa del Rey,
Fisherman's Village, Admiralty
Way/Palawan Way, Venice Beach Pier and
Loyola Village for free by calling.

PUBLIC TRANSPORTATION SERVICES

Culver CityBus

(310) 253-6510

https://www.culvercity.org/how-do-i/find/culver-city-bus

You will find information about the Culver CityBus System. Additionally, you will find arrival times, departure times, schedules, fares, system maps, etc.

LADOT Transit

(818) 943-6211

https://www.ladottransit.com/

Access here for information about DASH, Commuter Express, City Ride, LA now, realtime bus information and other transportation services in LA county.

LA GO Bus

(800) 827-0829

https://dpw.lacounty.gov/transit/DAR.aspx Provides dial-a-ride (paratransit) services for eligible residents of the unincorporated areas of Los Angeles County.

LA Metro Home

(323) 466-3876

https://www.metro.net/

You will find information about the Metro System in Los Angeles County. Additionally, you will find arrival times, departure times, schedules, fares, system maps, etc.

Playa Vista Beach Shuttle

(877) 280- 0551

https://playavista.com/getting-around/# Info on the Daily Shuttle, schedule routes.

OTHER

Department of Motor Vehicles (DMV) - Culver City

(800) 777-0133
11400 Washington Blvd
Los Angeles, CA 90066
https://www.dmv.ca.gov/portal/dmv/detail
/fo/offices/fieldoffice?number=514
Available for Driver License and ID Card
Processing, and Vehicle Registration. Has
DMV Now Kiosks to guide you through
various DMV transactions with touchscreen
technology. Inquire about accepted forms
of payment.

Nearby Bus Stop Locations

- Jefferson Blvd/ Westlawn Ave (Eastbound) (0.3 miles)
- Jefferson Blvd/ Westlawn Ave (Westbound) (0.7 miles)
- Jefferson Blvd/Centinela Ave (0.5 miles)
- Jefferson Blvd/Centinela Ave (0.6 miles)

These are some cross streets where you'll find bus stops close to you.



SOCIAL SERVICES



ADDICTION

Beit T'shuvah- Addiction Counseling

(310) 204-5200

8831 Venice Blvd.

Los Angeles, Los Angeles 90034

www.beittshuvah.org

The agency provides substance use disorder services to people who live in Los Angeles County. Services are targeted, but not restricted, to people of the Jewish faith.

Gambling Addiction Helpline

(800) 426-2537

The agency provides substance abuse services for individuals with gambling problems or individuals who are adversely affected by the gambling problems of others. Services include gambling addiction prevention programs, gambling hotlines and specialized information and referral.

Sex Addicts Anonymous Hotline

(213) 896-2964

The agency provides self-help group services to individuals in Los Angeles County. Services include printed materials, sexual/love addiction support groups, and speakers bureau services.

His Sheltering Arms Inc-Addictions/Substance Use Disorder Support Groups for Women (323) 755-6646 11101 S. Main St. Los Angeles, CA 90061 www.hisshelteringarms.org

The agency provides residential treatment for substance use disorders for single women, women with a small child and pregnant women ages 18 and older who are residents of Los Angeles County. For women with a small child, the child must be 3 years or younger.

Los Angeles County Department of Public Health- Substance Abuse Prevention & Control

(626) 299-4595

1000 S. Fremont Ave., Bldg. A-9, 3rd Fl.

Alhambra 91803

http://ph.lacounty.gov/sapc/funding/SUD/SUD.htm

Plans, develops and coordinates substance/drug abuse disorder services and activities through contracted community-based agencies in Los Angeles County. Specific services include prevention, residential, outpatient, drug court services, driving under the influence and assessment and referral services

CHILDREN & YOUTH

California Children's Services

(800) 288-4584

http://publichealth.lacounty.gov/ California Children's Services (CCS) is a state program for children with certain diseases or health problems. Through this program, children up to 21 years old can get the health care and services they need. CCS will connect you with doctors and trained

health care people who know how to care for your child with special health care needs.

California Youth Crisis Line

(800) 843-5200

https://calyouth.org/cycl/

The California Youth Crisis Line (CYCL) operates 24 hours a day, seven days a week as the statewide emergency response system for youth (ages 12-24) and families in crisis. Professionally trained staff and volunteer counselors respond to 20,000 calls annually with crisis intervention counseling and resource referrals to service providers in the caller's local community.

Child Abuse Hotline

(800) 540-4000

https://mandreptla.org/cars.web/

The Child Protection Hotline receives telephone calls alleging suspected child abuse, neglect, and exploitation 24 hours a day, 7 days a week. Children's Social Workers evaluate all calls of suspected child abuse, neglect, and exploitation to determine if an in-person investigation is warranted by the Department of Children and Family Services (DCFS).

Child Support Hotline

(800) 540-4000 - Within CA

(213) 639-4500 - Outside CA

https://dcfs.lacounty.gov/

The Los Angeles County Department of Children and Family Services promotes child safety and well-being by partnering with communities to strengthen families, keeping children at home whenever possible, and connecting them with stable, loving homes in times of need.

Children's Institute Inc- Watts Campus

(213) 385-5100

701 S. New Hampshire Ave.

Los Angeles, CA 90005

www.childrensinstitute.org

The agency provides child abuse services, childcare, early childhood education, family support services, foster care services, mental health services, school readiness and welfare-to-work support services for people of all ages and their families in Los Angeles County

Public Counsel- Children's Rights Groups

(213) 385-2977 Ext. 500

610 S. Ardmore Ave.

Los Angeles, CA 90005

www.publiccounsel.org

The agency provides youth services to youth and young adults age 24 and younger who live in Los Angeles County. Services include benefits assistance, emancipation assistance, individual advocacy, guardianship assistance and legal counseling.

Safely Surrendered Babies Hotline

(877) 222-9723

https://www.co.fresno.ca.us/departments/ social-services/child-welfare/safelysurrendered-babies

The Safely Surrendered Baby Law allows a parent or person with lawful custody to surrender a baby confidentially, without fear of arrest or prosecution for child abandonment. This law allows for at least a 14-day cooling off period, which begins the day the child is voluntarily surrendered. During this period, the person who surrendered the child can return to the hospital to reclaim the child.

ELDER SERVICES

AARP

(888) 687-2277 (877) 342-2277 (Spanish)

www.aarp.org

Nationwide advocacy organization for people aged 50 and older. Information and educational resources on an extensive range of subjects, ranging from long-term health care to consumer fraud.

Ahmanson Senior Center (at EXPO Center)

(213) 7630118 3990 Bill Robertson Ln. Los Angeles, CA 90037 https://www.laparks.org/expo/seniorcenter

Classes, activities and programs for senior citizens. Programs include Chair Yoga, Outdoor Fitness Circuit, Art, Sewing, Knitting, and Crochet, Table Games, Bingo, Dominos, Bridge, Line Dance, Senior Club, Monthly Movie Day, etc.

Alzheimer's Association

(800) 272-3900

225 N Michigan Ave., Fl. 17, Chicago, IL 60601

www.alz.org

Nonprofit organization provides support, education, training and resources for families and caregivers affected by Alzheimer's and related disorders.

Better Business Bureau

(703) 276-0100

www.bbb.org

Provides reports on business and charities, helps resolve consumer

complaints, and provides consumer counseling.

Betty Hill Senior Citizen Center

(323) 733-1946

3570 Denker Ave.

Los Angeles, CA 90018

https://www.laparks.org/scc/betty-hill Classes, activities and programs for senior citizens. Programs include Chair Yoga, Outdoor Fitness Circuit, Art, Sewing, Knitting, and Crochet, Table Games, Bingo, Dominos, Bridge, Line Dance, Senior Club, Monthly Movie Day, etc.

California Adult Protective Services

(888) 202-4248: For general Information, toll-free in LA & vicinity (877) 477-3646: 24-hr abuse hotline https://www.cdss.ca.gov/adult-protective-services

State mandated program charged with investigating situations involving elder and dependent adults who are reported to be in danger due to abuse, neglect, exploitation, or hazardous or unsafe living conditions.

California Advocates for Nursing Home Reform

(800) 474-1116

www.canhr.org

Information and advocacy for nursing home residents and their families, including detailed facility profiles at www.nursinghomeguide.org

California Department of Aging

(800) 510-2020

https://www.aging.ca.gov/

The California Department of Aging (CDA) administers programs that serve older adults, adults with disabilities, family caregivers, and residents in long-term care facilities throughout the State.

California Department of Justice, Bureau of Medi-Cal Fraud and Elder Abuse

(800) 952-5225

https://oag.ca.gov/bmfea

Provides information on a wide variety of elder topics, links to numerous other relevant sites, and contains contact and reporting information.

California Independent Living Centers

(916) 325-1690

https://www.calsilc.ca.gov/independent-locator

Find Independent Living Centers in this online locator.

Community Services for Seniors- Los Angeles County

(213) 738-2600

http://www.worksourcecalifornia.com/
The agency provides WIA programs for
people who live in unincorporated areas of
Los Angeles County and areas not covered
by other WIB's.

Eldercare Locator

(333) 331-7289

www.elder.org

Nationwide information and resource center for seniors and caregivers.

Long-Term Care Ombudsman Administration for Community Living

(202) 401-4634

To find local resources: (800) 677-1116

https://acl.gov/programs/Protecting-Rights-and-Preventing-Abuse/Long-term-Care-Ombudsman-Program

Trained individuals who advocate for the protection and rights of all residents of 24-hour long-term care facilities. The primary responsibility of the Ombudsman program is to investigate and resolve complaints made by, or on behalf of, individual residents.

National Committee for the Prevention of Elder Abuse

(202) 464-9481

www.preventelderabuse.org

Association of researchers, medical practitioners and advocates dedicated to the safety and security of the elderly. Serves as the nation's clearinghouse on information and materials on elder abuse and neglect.

National Family Caregivers' Association

(855) 227-3640

www.nfcacares.org

Grassroots organization dedicated to improving life for family caregivers, or those caring for loved ones with a chronic illness or disability.

National Hispanic Council on Aging

(202) 347-9733

www.nhcoa.org

Provides information on issues critical to Latino seniors, including those pertaining to health, income, education, employment and housing.

National Institute on Aging

(800) 222-2225

www.nia.nih.gov

Information and consumer information on health and research advances in aging issues

National Senior Citizens' Law Center

(213) 639-0930

www.nsclc.org

Provides information for elder and dependent adults on such issues as Medicare, Medi-Cal, SSI and pensions.

Nursing Home Compare

Service is online

https://www.medicare.gov/ nursinghomecompare/search.html Site designed to help individuals choose a nursing home, includes comprehensive inspection results for all nursing homes.

Report Elder Abuse Hotline

(877) 477-3646

(888) 202-4248

https://wdacs.lacounty.gov/

You can call this number to report elder abuse if you know or suspect that an elderly person may be suffering from mistreatment.

FAMILY SERVICES

City of Culver City Parks, Recreation and Community Services - Linwood Howe School

(310) 253-6650 4100 Irving Pl. Culver City, CA 90232 www.culvercity.org/

The agency provides youth services to children and youth ages 6 through 17 who live in Culver City and surrounding areas. Services include arts and crafts instructions, drop in center services, extended day care, homework help programs, job search/placement services and recreational facilities.

Culver-Palms Family YMCA

(310) 390-3604 4500 Sepulveda Blvd. Culver City, CA 90230 https://www.ymcala.org/ Provides programs focused on health and fitness, camps, child care, youth and teen

Salvation Army Corps Community Center-Inglewood

(310) 677-3375

programs.

324 E. Queen St.

Inglewood, CA 90301

https://inglewood.salvationarmy.org/

The Salvation Army works to identify and meet areas of need in the communities it serves. The Inglewood Corps provide programs to cure hunger, overcome poverty, provide shelter, combat addiction and help disaster survivors among other.

FOOD ASSISTANCE

CalFresh (Food Stamps)

(877) 847-3663

By mail: Call the Customer Service Center at (866) 613-3777 and ask for a CalFresh

application to be mailed to you. Once you have filled out your CalFresh application, mail it to your local DPSS Office.

https://www.getcalfresh.org

CalFresh is for people with low-income who meet federal income eligibility rules and want to add to their budget to put healthy and nutritious food on the table.

Culver Palms Meals on Wheels

(310) 559-0666 4427 Overland Ave. Culver City , CA 90230

http://www.mealsonwheelsculverpalms.or q/

The program provides home delivered meals for people in Playa Vista. A hot meal and a cold snack are delivered five days per week. The meals are prepared under the guidance of a nutritionist who oversees the menu. Special dietary meals are offered such as diabetic, renal, low sodium and low kosher meals.

Los Angeles Regional Foodbank

1734 E 41st St.

Los Angeles, CA 90058 www.lafoodbank.org

The Los Angeles Regional Foodbank provides meals for families and children struggling with hunger in the community.

General Relief and Calfresh Program Division- General Relief Office 12 (Exposition Park)

(877) 328-9677 EBT Customer Service (Lost or Stolen Card) 3833 S. Vermont Ave.

Los Angeles 90037

www.dpss.lacounty.gov/

This division coordinates field operations and provides intake, application and benefit distribution services for the Department of Public Social Services.

HOUSING

City of LA Housing and Community Investment Department - Southeast Watts Family source- Watts Labor Community Action Committee

(323) 249-7552 Service/Intake 1212 E. 108th St.

Los Angeles, CA 90059

hcidla.lacity.org/family-source-centers

City of Los Angeles Housing and Community Investment Department provides counseling services, disaster services, emergency food, family life education, family support services and youth services for people of all ages in Los Angeles city. Services are provided through

a network of 17 family-source centers and are restricted to residents of Los Angeles.

Fair Housing Foundation of Los Angeles

(800) 446-3247

http://www.fhfca.org/

The Fair Housing Foundation is dedicated to eliminating discrimination in housing and promoting equal access to housing choices for everyone.

Family Solutions Center - St. Joseph Center- Housing Search Assistance (Pregnant Women) (310) 396-6468 12420 Venice Blvd. Ste. 200 Mar Vista, CA 90066 https://stjosephctr.org/housing/

The program provides housing services for families with children 17 years and younger in Los Angeles County. Pregnant women in any trimester are also eligible for services. Services include housing search assistance. Case management, diversion services, housing plan development and other supportive services are also provided. Motel vouchers are also available on a very limited basis.

Housing Authority of the City of LA -

(213) 252- 2500 2600 Wilshire Blvd Los Angeles, CA 90057 www.hacla.org

The Housing Authority provides business services, housing services and WIA programs for low-income people who live in the City of Los Angeles.

Housing Rights Center

(800) 477-5977 or (213) 736-8310 http://www.housingrightscenter.org/
They actively support and promote fair housing through education, advocacy and litigation, to the end that all persons have the opportunity to secure the housing they desire and can afford.

Los Angeles County Development Authority

(800) 731-4663 https://wwwb.lacda.org/publichousing/how-to-apply Low Income Housing Information and application.

Los Angeles County Helps

(877) 428-8844

https://housing.lacounty.gov/

This community resource helps people list and locate housing in the County of Los Angeles, including affordable, special needs, emergency housing, and more. Listing and searches are free.

Los Angeles Housing + Community Investment Department Hotline

(866) 557-7368

https://hcidla.lacity.org/online-services Information about accessible housing, community services, residents, property owners, supportive housing, etc.

US Dept of Housing and Urban Development

(213) 894-8000

https://www.hud.gov/

The Department of Housing and Urban Development administers programs that provide housing and community development assistance.

IMMIGRATION

U.S. Citizenship & Immigration Services - Application Support Center

(800) 375-5283

3747 South La Brea Ave, Los Angeles, CA 90016

https://egov.uscis.gov/ Application Support Centers provide fingerprinting and related services.

SAFETY & VICTIMS SERVICES

Los Angeles Commission on Assaults Against Women.

(213) 626-3393

www.peaceoverviolence.org

The Los Angeles County Commission for Women seeks to represent the interest and concerns of women of all races, ethnic and social backgrounds, religious convictions, sexual orientation and social circumstances.

LA County District Attorney's Bureau of Victims Services - City of Los Angeles

(800) 380-3811

210 W Temple St., Ste 12-514

Los Angeles, CA 90012

https://da.lacounty.gov/victims

Victim services representatives work in courthouses and police stations, providing an array of services to help victims become survivors. Staff members are available to assist victims in several languages. Program services are provided free of charge and there is no legal residency or citizenship requirement.

Los Angeles County Domestic Violence Hotline

(800) 978-3600

http://publichealth.lacounty.gov/dvcouncil Los Angeles County Domestic Violence Hotline can help victims, survivors of domestic violence. For more information visit their website.

National Domestic Violence Hotline

(800) 799-7233

https://www.thehotline.org/

National Domestic Violence Hotline can help victims, survivors of domestic violence. Call or chat with an advocate on their website.

Reporting Illegal Firearms Activity

(800)-283-4867

https://www.atf.gov/contact

Call to report any illegal firearm activity.

Sexual Assault Telephone Hotline

(800) 656-4673

https://www.rainn.org/about-national-sexual-assault-telephone-hotline

The National Sexual Assault Hotline is a safe, confidential service. Calling the National Sexual Assault Hotline gives you access to a range of free confidential and supportive services.

OTHER

Department of Public Social Services County of Los Angeles

(866) 613-3777 17600 Santa Fe Ave. Rancho Dominguez, CA 90221 http://dpss.lacounty.gov/ Information on Public Social Services for the County of Los Angeles.

Social Security Administration

(800) 772-1213

611 W 6Th St.

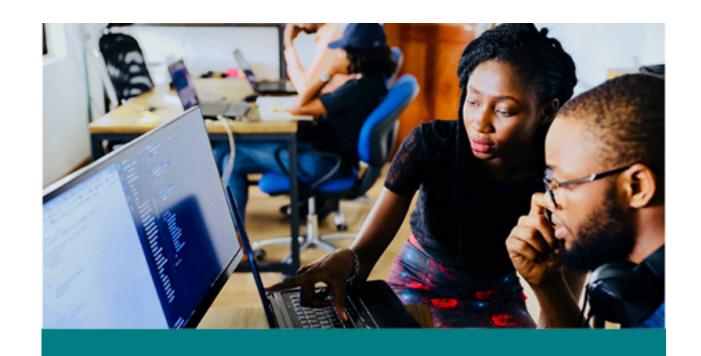
Los Angeles, CA, 90017

https://www.ssa.gov/

Information regarding Social Security number, benefits, Medicare, survivors, disability, etc.

Watts Office- Social Security Administration

(877) 836-1558 General Information (800) 772-1213 National Toll-Free Number 12429 S. Avalon Blvd. Los Angeles, CA 90061 www.ssa.gov The agency administers and provides retirement benefits, disability benefits, survivors benefits, Medicare coverage, and Supplemental Security Income (SSI) for US citizens. It operates a regional teleservice center and 34 local offices.



WORKFORCE TRAINING



America's Job Center of California

(310) 309-6000 5446 Sepulveda Blvd., Culver City, CA 90230 https://workforce.lacounty.gov

Workforce Development, Aging and Community Services, through our network of America's Job Center of California and partners, prepares residents of Los Angeles County to succeed in the labor market. This is done through a combination of education, training, career counseling, and support services provided through our WIOA Adult Job Seeker Programs. Our department has two distinct programs for adult job seekers - the Adult Program serves all adult job seekers and our Dislocated Worker Program serves job seekers that were connected to the workforce but have recently lost a job or may lose a job in the near future.

Career Encores

(800) 833-6267
3700 Wilshire Blvd., Suite 200
Los Angeles, CA 90010
Referral service for people 50 and older.
Serves only Los Angeles County, networking with 50 other agencies countywide. Their services include: Information on job training, job listings for employers and job seekers, job search

assistance including resume preparation, cover letters and job interviews.

General Assembly

(DTLA) 360 E. 2nd St. Suite 400 Los Angeles, CA 90012 (Santa Monica) 1520 2nd St.

Santa Monica, CA 90401 https://generalassemb.ly

General Assembly is a pioneer in education and career transformation, specializing in today's most in-demand skills. The leading source for training, staffing and career transitions, we foster a flourishing community of professionals pursuing careers they love.

Robert Half

(310) 343-4080 300 N Continental Blvd, Ste 415 El Segundo, CA, 90245 https://www.roberthalf.com

Extend your job search and find the right role for you, whether it's on-site or remote work. Unlike job boards or other staffing firms, Robert Half gives you two ways to advance your career. Our local staffing experts promote you to employers, and you can also communicate one-on-one with hiring managers through Robert Half Direct, our online hiring platform.

SUPPLEMENTAL RESOURCES

TOP 100 TIPS TO QUIT SMOKING

Counselors from the California Smokers' Helpline provide their top 10 tips to quit for good.



Enroll online at www.nobutts.org

FIND A REASON TO QUIT

Do you want to breathe easier? Be around longer for your family? Save money? Whatever gets you fired up, write it down. A strong reason can get you started. And it will help you stay quit when you're tempted to smoke.

MAKE A PLAN

Think about what triggers you to smoke. Is it stress? Being around smokers? Alcohol? Or something else? Plan to get through those times without smoking. Keep your hands busy and your mind off cigarettes. Examples: drink water, wash the dishes, talk to a nonsmoker.

CALL 1-800-NO-BUTTS

People who call the Helpline are twice as likely to quit for good. A trained counselor will help you make a personal plan and offer support along the way. It's free, and it works!

GET SUPPORT

Research shows that support while quitting can really help. Talk with your family and friends about your plan to quit. Let them know what they can do to help you.

USE A QUITTING AID

Quitting aids, like nicotine patches and gum, and other FDA-approved medications are helpful. They can cut withdrawal symptoms and increase your chance of quitting for good. Your health plan or Medi-Cal benefits may cover these products. Talk with your doctor about which quitting aids are right for you.

MAKE YOUR HOME & CAR SMOKE-FREE

Having smoke-free areas can help you stop smoking. And your friends and family will enjoy cleaner air and a longer, happier life - with you still in it!

SET A QUIT DATE

Choose a date when you will quit. This shows you're serious. And you're more likely to give it a try.

QUIT ON YOUR QUIT DATE

Sounds obvious, right? But what good is a quit date unless you actually try to stop smoking? Planning is good, doing is even better.

PICTURE BEING A NONSMOKER

After you quit, you have a choice to make. Are you a smoker who's just not smoking for now? Or are you a nonsmoker? For nonsmokers, smoking is not an option in any situation. Choose to see yourself as a nonsmoker.

10. KEEP TRYING

Most people try several times before they quit for good. Slips don't have to turn into relapses - but if they do, remember each time brings you closer to your goal.

This material made possible by the California Department of Public Health and First 5 California.

If you keep trying, you will succeed!

QUIT VAPING

FREE SERVICES FOR TEENS AND ADULTS

CONCERNED ABOUT YOUR VAPING?

Tried to quit but found yourself vaping again?

Trouble getting through the day without vaping?

Have others said something about your vaping?

YOU CAN QUIT.
WE CAN HELP!

Call, Text or Chat Today!



1-844-8-NO-VAPE

Telephone Coaching



Online Help



Text QUIT VAPING to 66819



Fact Sheets & Services



Sharps Disposal Drop Off

Please dispose your sharps waste properly!

Los Angeles County Public Works proudly sponsors the Sharps Program to provide residents with options for safe and convenient disposal of sharps waste.

Residents can dispose of sharps waste such as needles, lancets, or other devices used to administer medication intravenously at one of 21 drop boxes located at Sheriff's stations throughout Los Angeles County. Drop off is anonymous and available 24 hours a day.





Sheriff Station Locations

Sharps Waste Only - Not for Commercial Use

- 1. Altadena 780 East Altadena Drive, Altadena, CA 91001
- 2. Carson 21356 S. Avalon Blvd., Carson 90745
- 3. Century 11703 S. Alameda St., Lynwood 90262
- 4. Compton 301 S. Willowbrook Ave., Compton 90221
- 5. Crescenta Valley 4554 N. Briggs Ave., La Crescenta 91214
- 6. East Los Angeles 5019 E. Third St., Los Angeles 90022
- 7. Industry 150 N. Hudson Ave., Industry 91744
- 8. Lakewood 5130 N. Clark Ave., Lakewood 90712
- 9. Lancaster 501 W. Lancaster Blvd., Lancaster 93534
- 10. Lomita 26123 S. Narbonne Ave., Lomita 90717
- 11. Malibu/Lost Hills 27050 Agoura Hills Rd., Calabasas 91301
- 12. Marina Del Rey 13851 Fiji Way, Marina Del Rey 90292
- 13. Norwalk 12335 Civic Center Dr., Norwalk 90650
- 14. Palmdale 750 Avenue Q, Palmdale 93550
- 15. Pico Rivera 6631 Passons Blvd., Pico Rivera 90660
- 16. San Dimas 270 S. Walnut Ave., San Dimas 91773
- 17. Santa Clarita 23740 W. Magic Mountain Pkwy., Valencia 91355
- 18. South Los Angeles 1310 W. Imperial Hwy., Los Angeles 90044
- 19. Temple 8838 E. Las Tunas Dr., Temple City 91780
- 20. Walnut 21695 E. Valley Blvd., Walnut 91789
- 21. West Hollywood 780 N. San Vicente Blvd., West Hollywood 90069





Expert Information from Healthcare Professionals Who Specialize in the Care of Older Adults



A Guide to Healthy Aging

Today 12 out of every 100 people in the U.S. are age 65 or older, and older adults make up the fastest growing part of our population. As we get older, we gain experiences and insights that move us forward and power our communities. Now more than ever, we need to ensure that our country is making the most of this new reality. Americans are leading longer, healthier lives and it is up to us all to figure out how to seize on this opportunity by adjusting our systems and policies. There are also things you can do as an individual to help you stay healthier as you age. The following guide can help you enjoy better health and greater independence in later life.

Find healthcare that meets your needs

Find a Geriatrics Healthcare Professional For help finding a physician with special training in the care of older adults, call the AGS Health in Aging Foundation's free referral service at (212) 308-1414, or visit http://www.healthinaging.org/find-ageriatrics-healthcare-professional/.

Centers for Medicare and Medicaid Services Find out about the healthcare benefits available to older Americans through Medicare by visiting the Centers for Medicare and Medicaid Services website, at http://www.medicare.gov/.

Administration on Aging (AoA)

There may be special health and other programs in your community that are just for older adults. The federal Administration on Aging (AoA) offers a wide range of services for older adults in every state. These include mental health services, transportation, nutritional programs, senior heath programs, benefits counseling, services for family caregivers, and elder abuse prevention programs. To find AoA services in your neighborhood call 800-677-1116 or visit www.eldercare.gov.

Remember, even if you feel perfectly healthy, you should still see your healthcare provider at least once a year for a checkup.

Make sure you're not making medication mistakes

- Many older adults take prescription medications, over-the-counter drugs, vitamins and other supplements, such as herbs or home remedies, every day. Taking lots of different pills can cause side effects and problems. It is very important that your healthcare provider, pharmacist, and others who care for you know every medication or pill you are taking.
- Bring a list of each and every pill, vitamin, or medicine you take with you every time you see your healthcare provider—even if you buy the pills without a prescription. Make sure you write down the dose of the pill and how many times a day you take it. Your healthcare provider should check all of your pills to make sure they are safe for you to take.
- Always check with your healthcare provider or your pharmacist before taking any new medicines of any kind. Take all medicines as directed, and tell your healthcare provider right away if a medication or pill seems to be causing any problems or side effects. Ask if there is any way to take care of your health problems without having to take pills or medicine. Never borrow or take any pills or medications that were meant for someone else.

Stay on top of health problems

- at least once a year. High blood pressure can cause heart disease, kidney problems, blindness, and other health problems.
- Get a cholesterol test at least every five years. Cholesterol is a fat in our bodies. When cholesterol levels are high, this fat can cause heart disease, strokes, and other health problems. If heart disease or diabetes runs in your family, you should have your cholesterol checked more often.
- Get checked for diabetes, especially if you are hungry or thirsty all the time, are overweight, or find that you have to urinate often. These problems could all be signs of diabetes.

Lower your risk of falling

- Help keep your bones strong by taking calcium and vitamin D every day. Most older adults absorb calcium citrate better than calcium carbonate, so read the labels on the calcium bottles carefully. Ask your healthcare provider how much calcium and vitamin D you should take.
- If you don't exercise regularly, start. You don't have to check with your provider before starting moderate level exercise unless you have health problems you want to discuss first. Walking is an ideal aerobic ("heart healthy") exercise; gradually increase the amount of time you spend walking, aiming for at least 20–30 minutes a day. In addition to walking, or doing other aerobic exercises like cycling, lift weights to help
- strengthen your muscles—and help protect your bones. Learn to do yoga or tai chi, which can improve your balance and make you less likely to fall. Many local senior centers and Y's offer exercise, yoga, and tai chi classes.
- If you've already had a fall, be sure to ask your healthcare provider about exercise programs in your community that include not only strength training and balance exercises but also flexibility and stretching exercises. These can also help lower your risk of falls.
- Get an eye check-up. Make sure your vision is good and your eyeglasses are right for you. Many falls happen when you do not see well.



THE OFFICIAL FOUNDATION OF THE AMERICAN GERIATRICS SOCIETY

40 FULTON STREET 18TH FLOOR NEW YORK, NY 10038 212.308.1414 TEL 212.832.8646 FAX Info@healthinaging.org

DISCLAIMER: This information is not intended to diagnose health problems or to take the place of medical advice or care you receive from your physician or other healthcare provider. Always consult your healthcare provider about your medications, symptoms, and health problems. August 2017

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Trusted Information, Better Care.

Expert Information from Healthcare Professionals Who Specialize in the Care of Older Adults



Tips for Beating the Holiday Blues

Holidays are a time for celebrations, parties, and get-togethers. But sometimes the holiday season can also be a source of the blues, especially for older people, who may think about how quickly time has passed, or miss loved ones more during this time of year. Health conditions or concerns about money can also make it harder to enjoy the holidays. The AGS Health in Aging Foundation offers the following tips to help cope with the blues that may accompany the holidays.

Top 5 Tips

Get out and about

Ask family and friends for help traveling to houses or worship, parties, and other events. Invite family and friends over. Taking a brisk walk in the morning before you begin the day, or in the evening to wind down your day, is a great way to beat the blues.

Volunteer

Helping others is a great mood lifter. To volunteer, contact your local United Way (www.unitedway.org), or call places such as local schools, hospitals, museums, or places of worship to inquire about volunteer opportunities in your neighborhood.

Drink responsibly

It can be easy to overindulge around the holidays, but excessive drinking will only make you feel more depressed. One drink = 12 ounces of beer, 5 ounces of wine, or 1.5 ounces of hard liquor. The recommended limit is no more than 3 drinks on a given day or 7 drinks in a week. If you have health problems or take certain medications, you may need to drink less or not at all.

Accept your feelings

There's nothing wrong with not feeling jolly; many people experience sadness and feelings of loss during the holidays. Be kind to yourself, seek support, and even laugh at yourself every now and then.

Talk to someone

Don't underestimate the power of friends, family, mentors, and neighbors. Talk about your feelings; it can help you understand why you feel the way you do. Making a simple phone call, having a chat over coffee, or writing a nice e-mail, greeting card, or letter can brighten your mood.

Recognize Warning Signs of Depression

Holiday blues are usually temporary and mild, but depression is more serious and can linger unless you get help. Signs of depression include:

- Sadness that won't lift; loss of interest or pleasure in doing things
- Changes in appetite or weight
- Frequent crying
- Feeling restless or fidgety
- Feeling worthless, helpless, or guilty
- Decreased energy, fatigue, being "slowed down"
- Trouble concentrating
- Difficulty falling or staying asleep, or sleeping too much

Depression is treatable.

Talk to your primary healthcare provider or get other professional help if you experience five or more of these symptoms every day for two weeks. If you have recurring thoughts of death or suicide, you should get help immediately.

Help Someone with the Holiday Blues

Include them

Invite them out and to get-togethers. Take into account their needs, such as transportation or special diets.

Lend a hand

Offer to help them with cleaning, shopping, cooking, and other preparations like decorating for get-togethers in their homes.

Be a good listener

Be a supportive listener and encourage discussions about feelings and concerns. Acknowledge difficult feelings, including a sense of loss if family or friends have died or moved away. Try to put yourself in the other person's shoes to understand how they feel.

Encourage them to talk with a healthcare provider

The holidays can cause people to feel anxious and depressed. But for some, holiday tensions can lead to full-blown clinical depression. Often, older adults don't realize that they are depressed. If you suspect depression in someone you know, you may need to bring it up more than once. Let the person know that depression is a treatable medical illness and is not something to be ashamed of.



THE OFFICIAL FOUNDATION OF THE AMERICAN GERIATRICS SOCIETY

40 FULTON STREET 18TH FLOOR NEW YORK, NY 10038 212.308.1414 TEL 212.832.8646 FAX Info@healthinaging.org DISCLAIMER: This information is not intended to diagnose health problems or to take the place of medical advice or care you receive from your physician or other healthcare provider. Always consult your healthcare provider about your medications, symptoms, and health problems. June 2019

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The Lifeline is **FREE**, confidential, and always available.

HELP

a loved one, a friend, or yourself.

Community crisis centers answer Lifeline calls.



U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES Substance Abuse and Mental Health Services Administration www.samhsa.gov

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1-800-273-TALK (8255)

suicidepreventionlifeline.org

Learn the Warning Signs.

Suicide Warning Signs

These signs may mean someone is at risk for suicide. Risk is greater if a behavior is new or has increased and if it seems related to a painful event, loss, or change.

- Talking about wanting to die or to kill oneself.
- Looking for a way to kill oneself, such as searching online or buying a gun.
- Talking about feeling hopeless or having no reason to live.
- Talking about feeling trapped or in unbearable pain.
- Talking about being a burden to others.

- Increasing the use of alcohol or drugs.
- Acting anxious or agitated; behaving recklessly.
- Sleeping too little or too much.
- Withdrawing or feeling isolated.
- Showing rage or talking about seeking revenge.
- Displaying extreme mood swings.

Suicide Is Preventable.

Call the Lifeline at 1-800-273-TALK (8255).

With Help Comes Hope



Natural Grief Responses

It hurts when someone dies. Allowing time to go through the natural process of grief will eventually help to ease the pain. People experience grief in many different ways. It can be emotional, physical, behavioral, cognitive and spiritual. At times, grief may feel overwhelming. It is important to remember that grief is not a problem to be solved, but rather, a process to be lived. If you or someone you know is grieving, these are some of the responses that are natural to be experiencing:

Grief can be experienced emotionally

- Sadness a sense of sorrow · Helplessness difficulty in performing activities of daily living
- Hopelessness feelings that life may not be worth living
- Fearfulness that they or someone else will die or that they are going crazy
- Anger that the death has occurred or that the person has left them
- Guilt over something said or not said; something they did or did not do
- Yearning- longing or aching for one more touch, conversation or moment together

Grief can be experienced physically or behaviorally

- Changes in sleep or appetite eating or sleeping more or less than before
- Emptiness or pain felt physically in the chest, stomach, or elsewhere in the body
- Restlessness inability to sit still or concentrate · Lethargy exhaustion or a lack of energy
- Tears- "grief bursts" that can occur at unexpected times
- Distracted behaviors- constant work or relocation; self-destructive or addictive behaviors
- Reminiscing- telling or retelling stories about the person who died; wanting to keep things exactly as they were; looking at pictures

Grief can be experienced cognitively

- Disbelief feeling as though the death isn't real or an inability to believe that it has actually happened
- Forgetfulness not finishing what is started; absentmindedness
- Poor focus- difficulty concentrating on tasks or lack of motivation
- Questioning- asking or wondering why the death occurred

Grief can be experienced spiritually

- Searching for meaning- wondering about the purpose in life
- Altering personal beliefs- values or beliefs may be questioned or strengthened
- A sense of the person's presence- hearing their voice, seeing their face or dreaming of the person

While there is no time line for the heart as the feelings of grief ebb and flow, it will not always be as raw, intense and constant. Giving voice to the feelings will eventually allow for hope and healing.

Please contact OUR HOUSE Grief Support Center for consultation and professional referrals.

www.OurHouse-Grief.org
West LA | Woodland Hills | Koreatown
(888) 417-1444



What to Say, What to Do: Suggested Ways to Support Someone Who is Grieving

WHAT TO SAY

INSTEAD OF SAYING

"I'm sorry" or "Everything happens for a reason" or "They're in a better place."

This can be perceived as impersonal to the griever and may contradict their beliefs. They may wonder, "What are you sorry about?" "What was the reason?" "Better without me?"

"I know how you feel" or "I understand exactly what you are going through."

Saying this may cause the person to feel that you are devaluing their individual grief. Very early on, grievers find it difficult to hear about someone else's grief experience.

"At least he/she lived a long, happy life."

This message can be misperceived because regardless of how long the person lived, there is still a death to grieve. Additionally, the phrase is overused and seems impersonal.

"You should get over it" or "You should get back to work as soon as you can."

Grievers are often given unsolicited advice. Remember that there is no "right" way to grieve. Grief is personal and will be different for each person.

TRY SAYING

"My condolences" or "I am so sorry to hear about your______'s death"
Saying this acknowledges the person's experience and gives them an opportunity to talk about the person who died or how they are feeling.

"I can only begin to imagine what you are going through and how you are feeling."

This statement demonstrates that you are truly focusing on the griever and their unique process. Ask them what it is like for them, rather than assuming you know what they are feeling or thinking.

"I'm not sure what to say, but I am here. We can talk if you want or I can just be here with you."

Though it can sometimes feel uncomfortable to sit with someone in silence, it may be exactly what the person needs.

"How are things going for you today? I remember that today marks _____ the amount of time since he/she died."

There are a wide variety of physical, emotional, cognitive, behavioral and spiritual responses to grief. What is right for one person may not suit someone else.

WHAT TO DO

INSTEAD OF DOING THIS

Waiting for the griever to call you and ask for what they need.

When someone is grieving, it can be difficult for them to recognize what they want or need and even more difficult to ask for help.

When the griever is forgetful, confused or angry, don't take it personally.

It is natural for someone who is grieving to forget things easily or seem angry, even if this is uncharacteristic of their previous behavior.

Giving your suggestions and ideas for coping.

Sometimes the person you are trying to help needs time alone or simply to be listened to more than hearing what you think is best for them.

Not mentioning the person who died because it might upset the ariever.

This is likely to make the griever feel even more alone in their grief. They often ask "Am I the only one who remembers the person who died?"

Posting immediate condolences on social media.

It is important to check in with the family of the person who died before posting on social media so as to not reveal sensitive information without their permission.

TRY DOING THIS

Take the initiative and do something for them.

Offer to come over for a visit, bring them something to eat, or take them out. If you see something that needs to be done, ask their permission and do it!

Help the griever to remember important appointments, projects, and events.

Grieving can be an all-consuming process. Compassion and patience is key. A friendly reminder phone call or an offer to accompany them to an appointment may be very welcomed.

Be attentive and respectful of the griever's feelings and wishes.

Be an active listener by supporting them where they are in their grief process. Try and be completely present and open when listening.

Mention their name and share your memories.

Whether the death was recent or long ago, mention the person. If you know that there is an important life-cycle event approaching, be aware that this may bring about a strong grief reaction. Sharing memories can bring tremendous comfort.

Take extra care in word choice and in the timing before posting condolences.

Consider what you are going to post and what you will say, as a significantly larger audience will be privy to your words. You may want to follow up your post with a phone call to the family and friends, offering comfort and a space to talk if needed.



10 Ways to Cope With The Death of a Loved One

1. Give Yourself Time

Let your heart not your head determine how you feel. Everyone grieves differently and at their own pace.

2. Share Your Thoughts

Allow yourself to think and feel thoughts and emotions when they arise. Discuss these feelings with someone you trust.

3. Take Care of Yourself

Rest, Exercise, & Diet – Grief can leave you physically exhausted. It is important to take care of yourself and give yourself the extra strength you need.

4. Journal

Be spontaneous. Write whatever seems important at the moment. Express your anger, sadness and memories. Ask yourself: What do I notice about my grief today? What is getting easier, what is still hard? How are people responding to my grief? What would I want my loved one to know? Journaling can help lessen the pain you are feeling.

5. Write a Letter to the Person Who Died

This is an opportunity to tell your loved one how much you love or miss them, or how angry, sorry or sad you are. Maybe you didn't have the chance to say goodbye or heal an old wound, always imagining that there would be plenty of time.

6. Take a Trip Down Memory Lane

Memories can help you stay connected to the person who died. You can wear something that belonged to them (i.e. a favorite hat, ring, or sweater). It can give you a sense of comfort to hold or touch something of theirs. You can place pictures and special mementos into a scrapbook or memory box. Remember, if memories are too painful right now, then it is okay to put them away for a while and return to them later when the time is right.

7. Crying

Feeling sad and crying is just one expression of grief. There is a saying, "What soap is for the body, tears are for the soul". Tears are not a sign of weakness. If you feel like crying, let your tears flow.



8. Share Your Memories

Sharing memories with others can help you maintain a sense of connection to the person who died. Retelling stories and reminiscing about days gone by can help keep your loved one an ongoing part of your day-to-day life.

9. Find Support

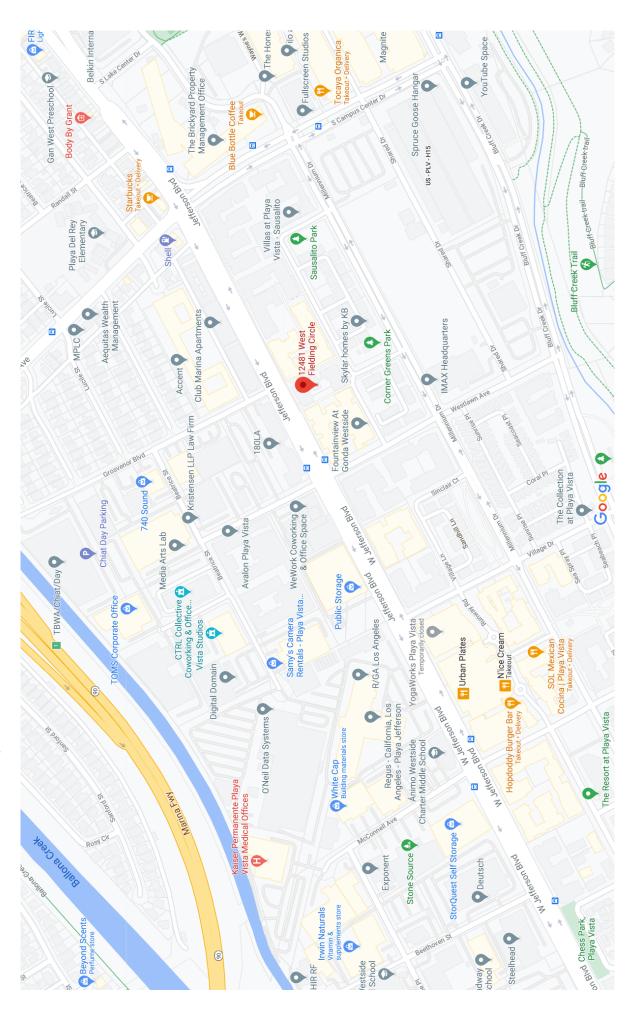
Grief can be very isolating. Whether you speak to someone individually or join a grief support group, reach out and find people who know how to listen. This can help normalize the myriad of feelings you are experiencing.

10. Be Gentle With Yourself

It may be 5 days, 5 months, 5 years or longer since your loved one died, and you may still experience moments of grief so intense they take you by surprise. While these grief bursts may occur from time to time, you will continue to heal. Be gentle and patient with yourself as you move forward into a full and meaningful life.

12481 W Fielding Cir

The Woods at Playa Vista



EFFECTIVE APRIL 15, 2019 A PARTIR 15 DEL ABRIL, 2019

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6:14	6:21	6:29	6:40	6:45	6:58	7:04	7:12	7:20
6:37	6:44	6:52	7:04	7:10	7:23	7:29	7:37	7:45
6:52	6:59	7:07	7:21	7:27	7:40	7:46	7:54	8:02
7:16	7:23	7:31	7:47	7:54	8:07	8:13	8:21	8:29
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For this AM commuter service, no drop-offs west of Olive/Venice. No pick-ups in Downtown Los Angeles. Use DASH or Metro Bus for local trips.

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4:26	4:34	4:42	4:46	5:02	5:09	5:26	5:42	5:50
4:56	5:04	5:12	5:16	5:32	5:39	5:56	6:04	6:12
5:11	5:19	5:27	5:31	5:47	5:54	6:11	6:19	6:27
90:9	6:14	6:22	6:26	6:42	6:49	2:06	7:14	7:22
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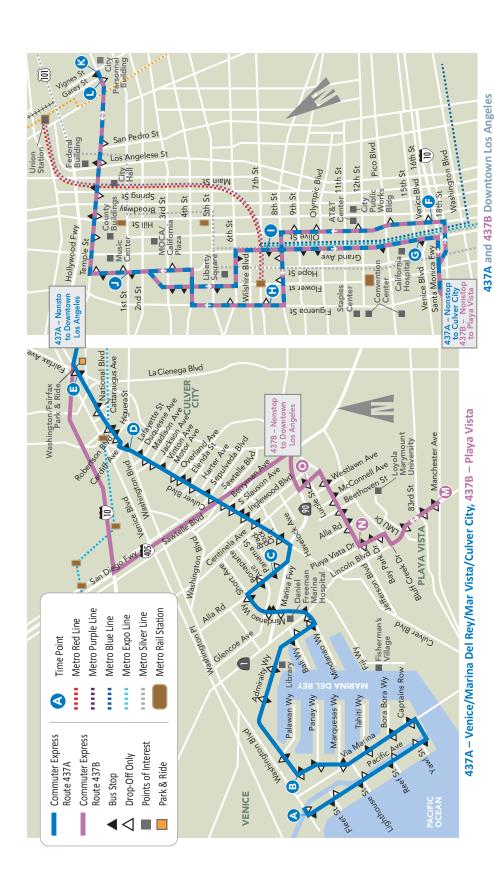
PIN times are indicated in bold type. For this PIN commuter service, no drop-offs in Downtown LA. No pick-ups west of Grand/Venice. Use DASH or Metro Bus for local trips.

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Downtown	Downtown Los Angeles.	35.				

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City of Los Angeles Department of Transportation (213, 310, 323 or/o 818) 808-2273 www.ladottransit.com





Department of Transportation

(213, 310, 323 or/o 818) 808-2273 www.ladottransit.com

Lost & Found

(310) 253-6500

LINE 4 - JEFFERSON BLVD

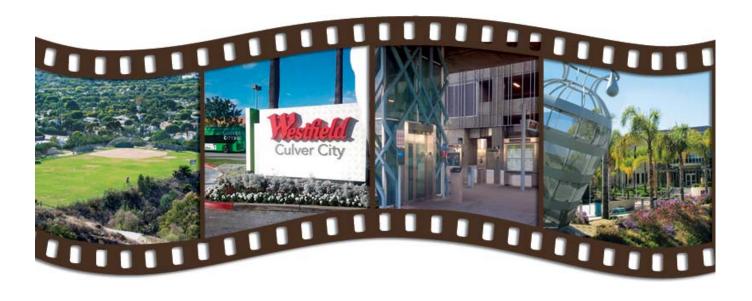


Line 4 (Jefferson Boulevard) is a weekday community circulator route. This route connects the Westfield Culver City Transit Center with West Los Angeles College and the West Los Angeles Transit Center. This line connects with the Exposition Light Rail rine at La Cienega Station. A trial service that reduced the headway to once every 30 minutes has been implemented in April on enhance the service to the Exposition Light Rail Line.

SCHEDULES BUS STOP LIST POINTS OF INTEREST

- <u>Monday Friday</u> 6:31 AM - 8:27 PM
- <u>Saturday</u> 7:56 AM – 7:44 PM

- Westbound
- Eastbound
- West LA Transit Center
- Expo Culver City
- LA Cienega & Rodeo
- West LA College
- · Westfield Culver City Mall



LINE 4 - BUS STOP LOCATIONS - WESTBOUND

STOP#	LOCATION	ADDRESS/NEAR	DIRECTION	DISTANCE
1	ELECTRIC DR / FAIRFAX AVE	(Behind Transit Center on Electric)	MID	
2	FAIRFAX AVE / ADAMS BLVD	(Jiffy Lube)	NW	0.4
3	LA CIENEGA BLVD / JEFFERSON BLVD	(Expo Light Rail Station)	SW	0.5
4	LA CIENEGA BLVD / CLEMSON ST	(I/F McDonald's)	NW	0.2
5	OBAMA BLVD / KALSMAN DR	(Midblock, A/F Cameo Woods)	NW	0.2
6	JEFFERSON BLVD / DUQUESNE AVE	(Culver City Transportation Facility)	NW	0.9
7	JEFFERSON BLVD / LEAHY ST	(10001/9999 Block)	NE	0.2
8	JEFFERSON BLVD / RAINTREE CIR	(10325 Block)	NW	0.2
9	JEFFERSON BLVD / INDIAN WOOD RD	(OTIS)	NW	0.2
10	OVERLAND AVE / JEFFERSON BLVD *	(I/F of Denny's)	SW	0.2
11	WEST LOS ANGELES COLLEGE *	(B street I/F of library)	NW	0.5
12	JEFFERSON BLVD / OVERLAND AVE	(Larsen Automotive)	NW	0.6
13	JEFFERSON BLVD / COTA ST	(A/F Target)	NW	0.3
14	JEFFERSON BLVD / BALLONA LN	(Kayne Eras)	NW	0.1
15	JEFFERSON BLVD / MACHADO RD	(COCO'S)	I/F	0.1
16	SEPULVEDA BLVD / SAWTELLE BLVD	(Tommy's Burger)	SW	0.1
17	SEPULVEDA BLVD / BERRYMAN AVE	(Bank of America)	SW	0.1
18	CULVER CITY TRANSIT CENTER	(Westfield Culver City Mall)		0.8
19	MESMER AVE / JEFFERSON BLVD	(A/F Chick-fil-A)	SW	0.6
20	BLUFF CREEK DR / CENTINELA AVE	(A/F Court Park)	SW	0.2
21	BLUFF CREEK DR / ARTISANS WAY	(12015 Block)	SW	0.2
22	BLUFF CREEK DR / CAMPUS CENTER DR	(FOX Building)	NE	0.3
23	CAMPUS CENTER DR / WATERFRONT DR	(A/F Villas at Playa Vista)	NE	0.3
24	JEFFERSON BLVD / CENTINELA AVE	(Shell Gas Station)	NW	0.1
25	JEFFERSON BLVD / WESTLAWN AVE	(12555 Block)	NE	0.3
26	JEFFERSON BLVD / MCCONNELL AVE	(StorQuest Self Storage)	NW	0.4
27	JEFFERSON BLVD / BEETHOVEN ST	(12900 Block)	NW	0.1
28	JEFFERSON BLVD / ALLA RD	(The Home Depot)	NE	0.2
29	E.A. WAY / JEFFERSON BLVD	(Sun Rise Senior Living)	NE	0.3

^{*}Signs on buses going into West Los Angeles College will display "West LA College".

Saturday service does not serve stops at OVERLAND AVE / JEFFERSON BLVD and WEST LOS ANGELES COLLEGE.

LINE 4 - BUS STOP LOCATIONS - EASTBOUND

STOP#	LOCATION	ADDRESS/NEAR	DIRECTION	DISTANCE
1	E.A. WAY / JEFFERSON BLVD	(Sun Rise Senior Living)	NE	
2	JEFFERSON BLVD / ALLA RD	(A/F The Home Depot)	SE	0.5
3	JEFFERSON BLVD / BEETHOVEN ST	(East of Beethoven St. Crosswalk)	SE	0.2
4	JEFFERSON BLVD / MCCONNELL AVE	(Whole Foods Market/ Runway)	SE	0.1
5	JEFFERSON BLVD / WESTLAWN AVE	(East of Westlawn Ave. Crosswalk)	SE	0.3
6	CAMPUS CENTER DR / JEFFERSON BLVD	(Playa Vista Apartments)	SW	0.3
7	CAMPUS CENTER DR / MILLENNIUM DR	(South of Millennium Dr. Crosswalk)	SW	0.1
8	BLUFF CREEK DR / CAMPUS CENTER DR	(Konami Building)	SE	0.2
9	BLUFF CREEK DR / ARTISANS WAY	(South of Artisans Way Crosswalk)	SE	0.4
10	BLUFF CREEK DR / CENTINELA AVE	(Court Park)	SE	0.2
11	MESMER AVE / TEALE ST	(Kaiser Permanente)	SE	0.2
12	CULVER CITY TRANSIT CENTER	(Westfield Culver City Mall)		0.7
13	SEPULVEDA BLVD / PLAYA ST	(Office Depot; 5040 block)	NE	0.3
14	SEPULVEDA BLVD / BUSH WY	(I/F Kentucky Fried Chicken)	NE	0.4
15	SEPULVEDA BLVD / SAWTELLE BLVD	(I/F Jack in the Box)	SE	0.1
16	JEFFERSON BLVD / MACHADO RD	(A/F Post Office)	IF	0.1
17	JEFFERSON BLVD / COTA ST	(near Burger King - Target)	SE	0.3
18	OVERLAND AVE / JEFFERSON BLVD*	(I/F of Denny's)	SW	0.3
19	WEST LOS ANGELES COLLEGE*	(B street I/F of library)	NW	0.5
20	JEFFERSON BLVD / OVERLAND AVE	(Condos)	SE	0.6
21	JEFFERSON BLVD / INDIAN WOOD RD	(Tara Hills)	SE	0.1
22	JEFFERSON BLVD / RAINTREE CIR	(Condos)	SE	0.3
23	JEFFERSON BLVD / LEAHY ST	(9900 Block)	SE	0.2
24	JEFFERSON BLVD / DUQUESNE AVE	(Culver City Park)	SE	0.3
25	JEFFERSON BLVD / HOLDREGE AVE	(I/F Victor Wire & Cable)	SW	0.7
26	OBAMA BLVD / KALSMAN DR	(Cameo Woods - 5800 Block)	SW	0.2
27	LA CIENEGA BLVD / OBAMA BLVD	(7-11)	NE	0.2
28	LA CIENEGA BLVD / CLEMSON ST	(A/C McDonalds)	SE	0.1
29	LA CIENEGA BLVD / JEFFERSON BLVD	(Expo Light Rail Station)	NE	0.2
30	FAIRFAX AVE / ADAMS BLVD	(A/C Jiffy Lube)	NE	0.3
31	FAIRFAX AVE / ELECTRIC DR	(Behind Transit Center on Fairfax)	MID	0.3

^{*}Signs on buses going into West Los Angeles College will display "West LA College".

Saturday service does not serve stops at OVERLAND AVE / JEFFERSON BLVD and WEST LOS ANGELES COLLEGE.

Elder Financial Abuse

CANHR is a private, nonprofit 501(c)(3) organization dedicated to improving the quality of care and the quality of life for long term care consumers in California.

How to Recognize Financial Abuse

1. Transactional Elder Financial Abuse Indicators

- Investments in unsuitable financial products, time shares, or real property
- Larger than necessary loans against home equity to finance investments
- Inappropriate banking activity such as unusually large checks or withdrawals from automated banking machines
- Signatures on checks that do not resemble the elder's signature
- Legal documents signed when the elder is physically incapable of writing
- Checks written out to "cash"
- Checks signed by the senior but filled out by someone else
- A surge of activity in accounts which have been static for years
- Expensive gifts made by the elder
- Checks or credit card transactions made out to direct mail or telemarketing promotions
- Contributions going to newly formed religious or non-profit causes

2. Possible Legal Document Abuse Indicators

- Power of attorney documents signed by the elder when the elder lacks mental capacity
- Will being made when the elder is not mentally competent
- Elder taking his or her name off of property titles
- The elder adding the name of a caretaker onto real property or money accounts in exchange for commitments of continued care, and or affection
- The elder makes changes to a Will, Trust or Transfer on Death Deed while under the care of another.

3. Life-Style Change Indicators

- Lack of amenities, such as personal grooming items or appropriate clothing, when the elder can well afford it
- Under-deployment of the elder's existing resources that could be spent on housing, personal care, housing and maintenance
- Missing cash, jewelry and personal belongings
- Decline in personal hygiene
- Isolated from family members, relatives or friends

4. Personal Relationship Abuse Indicators

- Family member interest in "conserving" the money that is being spent for of the elder's care
- Reluctance or refusal by "responsible party" to spend money on the elder's care
- New acquaintances or long-lost relatives spending time with the elder and expressing affection for the elder
- A caretaker with an inappropriate level of interest in the elder's financial matters

CANHR

650 Harrison Street, 2nd Floor• San Francisco, CA 94107

5. Undue Influence

- California Welfare and Institutions Code section 15610.70(a) defines undue influence generally as "excessive persuasion that causes another person to act or refrain from acting by overcoming that person's free will and results in inequity." California Welfare and Institutions Code sections 15610.70(a)(1)-(4) go on to enumerate factors to be considered. They include:
- The victim's vulnerability, evidence of which may include "incapacity, illness, disability, injury, age, education, impaired cognitive function, emotional distress, isolation or dependency, and whether the influencer knew or should have known of the alleged victim's vulnerability."
- The influencer's apparent authority, evidence of which may include "status as a fiduciary, family member, care provider, healthcare professional, legal professional, spiritual advisor, expert, or other qualification."
- The influencer's conduct, evidence of which may include "(a) Controlling necessaries of life, medication, the victim's interactions with others, access to information, or sleep; (b) Use of affection, intimidation, or coercion; (c) Initiation of changes in personal or property rights, use of haste or secrecy in effecting those changes, effecting changes at inappropriate times and places, and claims of expertise in effecting changes."
- The equity of the challenged result, evidence of which may include "the economic consequences to the victim, any divergence from the victim's prior intent or course of conduct or dealing, the relationship of the value conveyed to the value of any services or consideration received, or the appropriateness of the change in light of the length and nature of the relationship."

Warnings to Elders about How to Avoid Financial Abuse

When it comes to your finances, deal only with people you have known a long time and with companies or organizations with proven track records. Get everything in writing! Never accept a verbal promise or assurance if money or property is involved. Rarely will you benefit from mistakes or misunderstandings. Don't sign anything without carefully reading it and never feel pressured to sign before you are absolutely ready to live with your decision. Honor the "three day rule" by waiting before you finalize any contract. The longer you wait, the better. Never be in a rush to get into any kind of "deal". Take your time! Remember, it took a lifetime of work and sacrifice to build up your estate and you can lose it all with one stroke of a pen. (Refer to CANHR's Fact Sheet - Preventing Elder Financial Abuse.)

What to Do About Known or Suspected Elder Financial Abuse?

REPORT IT!

Who Reports?

Any concerned person, and all mandated reporters.

Who are Mandated Reporters?

A person who has responsibility for the care or custody of an elder, whether or not he or she receives compensation, including administrators, supervisors, and any licensed staff or a public or private facility that provides care or services for elders; any elder or dependent adult care custodian, health practitioner, clergy member, or employee of a country adult protective services agency or a local law enforcement agency. Officers and employees of financial institutions are also mandated reporters.

What is Reported?

Mandated reporters MUST report actual or suspected financial abuse, which is observed, evident, or described.

When to Report?

Immediately or as soon as possible by telephone, followed by a written report within two (2) working days.

Written Reports:

Form SOC 341 must be completed and signed by the mandated reporter.

Failure to Report

Failure to report, impeding or inhibiting a report financial abuse of an elder is a misdemeanor, punishable by six months in the county jail and a fine of one thousand dollars (\$1,000).

Any mandated reporter who willfully fails to report financial abuse of an elder where that abuse results in death or great bodily injury, shall be punished by not more than one year in a county jail and a fine of five thousand dollars (\$5,000).

Banks and financial institutions are mandated reporters under Welfare and institution Code §15630.1. Failure to report can lead to a \$1,000 fine. Intentional failure to report can result in a \$5,000 fine. There is no imprisonment or private right of actions against institution that fail to report financial abuse.

Where to Report

Elder Scams

Contact the county office of the District Attorney - check the California District Attorney's Association for current addresses and phone numbers at 916-443-2017 or http://www.cdaa.org.

Attorney Complaints

File a complaint with the State Bar of California if you believe your attorney acted improperly, and file complaints with state (http://www.dca.ca.gov/consumer/complaints.shtml) and local consumer protection agencies.

Insurance Agent Complaints

Contact the State Insurance Commissioner's Office at 1-800-927-4347 or http://www.insurance.ca.gov. If an attorney sold the annuity, also file a complaint with the State Bar Association at 1-800-843-9053 or http://www.calbar.ca.gov.

Mortgage Lenders & Brokers Complaints

If you believe that a real estate professional has committed fraud having to do with your reverse mortgage, file a complaint with the **California Department of Real Estate** at:

http://www.dre.ca.gov/Consumers/FileComplaint.html.

Also file a complaint with the **Federal Trade Commission** online or by phone, toll–free, at 1–877–FTC–HELP.

Adult Protective Services (APS) in your county by referring to California Department of Social Services Web site at http://www.cdss.ca.gov/agedblinddisabled/PG1298.htm.

Chapter 1 Elder Abuse

Three Indisputable Facts about Elder Abuse:

- Other than the victim's age, elder abuse is a crime which is indiscriminate in choosing who it strikes. Factors such as one's socio-economic status, gender, race, ethnicity, educational background and geographic location do not provide an impregnable barrier against its broad, horrible reach.
- Elder abuse victims often live in silent desperation, unwilling to seek assistance because they unfortunately believe their cries for help will go unanswered and they fear retaliation from their abusers. Many remain silent to protect abusive family members from the legal consequences of their crimes, or are too embarrassed to admit that they have fallen victim to predators. Others fear that no one will believe them chalking up their allegations to the effects of old age.

Thus, it may take the courage of a caring family member, friend or caretaker to take action when the victim may be reluctant.



Part A Physical and Emotional Elder Abuse

What is Physical and Emotional Elder Abuse?

Physical abuse includes:

- Physical assault
- Sexual assault.
- Unreasonable physical constraint
- Prolonged deprivation of food or water
- Inappropriate use of a physical or chemical restraint or psychotropic medication

Neglect includes:

- Failure to assist in personal hygiene
- Failure to provide clothing and shelter
- Failure to provide medical care
- Failure to protect from health and safety hazards
- Failure to prevent malnutrition or dehydration
- Self-neglect

Emotional abuse includes:

- Verbal assaults, threats or intimidation
- Subjecting an individual to fear, isolation or serious emotional distress
- Withholding of emotional support
- Confinement

Recognizing the Warning Signs

The existence of any one or more of these does not necessarily mean that abuse has occurred. Instead, treat them as signs that diligent attention or investigation is needed.

Physical warning signs:

- Uncombed or matted hair
- Poor skin condition or hygiene
- Unkempt or dirty
- Patches of hair missing or bleeding scalp
- Any untreated medical condition
- Malnourished or dehydrated
- Foul smelling
- Torn or bloody clothing or undergarments
- Scratches, blisters, lacerations or pinch marks
- Unexplained bruises or welts
- Burns caused by scalding water, cigarettes or ropes
- Injuries that are incompatible with explanations
- Any injuries that reflect an outline of an object, for example, a belt, cord or hand

Behavioral warning signs:

- Withdrawn
- Confused or extremely forgetful
- Depressed
- Helpless or angry
- Hesitant to talk freely
- Frightened
- Secretive



Isolation warning signs:

Isolation of an elder is an insidious tool used by many abusers. Accomplished with the systematic exclusion of all real outside contact, the elder victim is eventually driven to distrust friends, doctors and even close family members. Ultimately, the elder victim becomes a pawn – manipulated into trusting only the abuser.

- Family members or caregivers have isolated the elder, restricting the elder's contact with others, including family, visitors, doctors, clergy or friends.
- Elder is not given the opportunity to speak freely or have contact with others without the caregiver being present.



REPORTING ELDER ABUSE:

- Any person who suspects that abuse of an elder has occurred should report it. When in doubt, always err on the side of caution and report.
- Abuse can continue and often escalates if there is no intervention.
 Known or suspected cases of abuse should be reported to the appropriate agencies or to local law enforcement.
- Intervention can often save the assets, health, dignity or even the life of an elder.

HOW TO REPORT ELDER ABUSE:

- If a known or suspected incident of elder abuse has occurred in a longterm care facility, the report should be made to the local Long-Term Care Ombudsman, the local law enforcement agency or the Bureau of Medi-Cal Fraud and Elder Abuse.*
- If abuse has occurred anywhere other than in a facility, reports should be made to the local county Adult Protective Services agency or to the local law enforcement agency.*
- The reporting person is protected from both criminal and civil liability.

*See chapter 2 (starting on page 20) for more details on how to file a report and how to contact your nearest reporting agency.

Part C Elder Abuse in the Long-Term Care Facility

What is Long-Term Care?

More than two out of every five Americans will need long-term care at some point in their lives.

Long-term care encompasses a wide variety of settings and services designed specifically to meet the special needs of elders. Long-term care services can be found in settings such as skilled nursing facilities, residential care facilities for the elderly, intermediate care facilities and sub-acute care facilities.

Long-term care may include medical assistance, such as administering medication, ambulation assistance, or performing rehabilitation therapy. But more typically it involves assistance with the activities of daily living, including personal hygiene, dressing, bathing, meal preparation, feeding, and travel to medical services. It often includes supervision, such as protecting a person from wandering away or inadvertently injuring themselves.

These facilities are generally licensed by either the California Department of Health Services or the California Department of Social Services.

How to Choose a Long-Term Care Facility

Choosing a long-term care facility, such as a skilled nursing facility or a residential care facility, is one of the most difficult decisions one can make.

The Following are Some Suggestions for Selecting a Long-Term Care Facility:

- Plan ahead. This gives you and your family more control and can help make sure that your needs are met.
- Visit on-line resources such as those listed in Chapter 3 of this booklet. These on-line resources provide information on long-term care, including facility profiles. Facility profiles contain everything from the location, size and type of the facility and its staff to a history of a facility's violations of California and federal care laws.
- Visit the facility and meet the administrator.
 Ask to see the entire facility, not just one wing or floor.
- Ask to see the facility's license and the latest inspection report by either the Department of Health Services or Social Services on the facility's performance.
- Try to visit the facility more than once and at different times of the day. Make a point to visit at mealtimes, during activity periods and also at nights and on the weekends.

- Try to choose a facility that is close and convenient to those who will be visiting most often. When family and friends are able to visit frequently, they can oversee the resident's condition and actively participate in care decisions. It also enables family or friends to be able to respond quickly in times of emergencies.
- Contact your local Long-Term Care
 Ombudsman for information about a
 particular facility. Talk to friends, other
 residents' family members or any other
 individuals who may be familiar with
 the facility.
- Be observant. When visiting or making inquiries, pay attention to how residents are treated by staff members. Nothing is more important than the quality and quantity of facility staff.
- Don't be afraid to ask questions. Does the facility offer the religious or cultural support the elder resident needs? Does the facility provide an appropriate diet? Is the primary language of the resident spoken by the staff?

Recognizing the Warning Signs

The existence of any one or more of these indicators does not necessarily mean that abuse has occurred. Instead, treat them as signs that diligent attention or investigation is needed.

Physical warning signs:

• Call light is not functioning or is removed from resident's reach

• Development or worsening of pressure sores

• Excessive weight loss

• Unusual or recurring scratches, bruises, skin tears or welts

• Bilateral bruising (bruises on opposite sides of the body)

- "Wrap around" bruises (bruises that typically encircle the arm)
- Torn, stained or bloody underclothing
- Signs of excessive drugging
- Foul smelling, uncombed or matted hair
- Patches of hair missing or bleeding scalp
- Injuries that are incompatible with explanations
- Injuries caused by biting, cutting, pinching or twisting of limbs
- Burns caused by scalding water, cigarettes or ropes
- Any injuries that reflect an outline of an object, for example a belt, cord or hand



Behavioral warning signs:

- Withdrawn
- Confused or extremely forgetful
- Depressed
- Helpless or angry
- Hesitant to talk freely
- Frightened
- Secretive

Isolation warning signs:

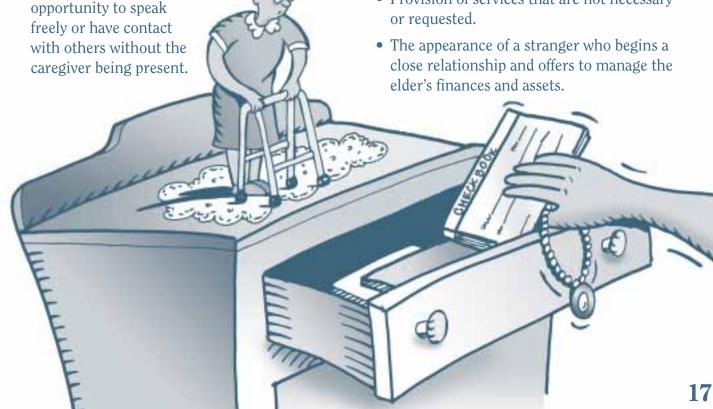
Isolation of an elder is an insidious tool used by many abusers. Accomplished with the systematic exclusion of all real outside contact, the elder victim is eventually driven to distrust friends, doctors and even close family members. Ultimately, the elder victim becomes a pawn – manipulated into trusting only the abuser.

 Family members or caregivers have isolated the elder, restricting the elder's contact with others, including family, visitors, doctors, clergy or friends.

• Elder is not given the

Financial abuse warning signs:

- Disappearance of papers, checkbooks or legal documents.
- Staff assisting residents with credit card purchases or ATM withdrawals.
- Lack of amenities, such as appropriate clothing, grooming items, etc.
- Bills unpaid despite availability of adequate financial resources.
- Unusual activity in bank accounts, such as withdrawals from automatic teller machines when the person cannot get to the bank.
- Provision of services that are not necessary or requested.



esidents of skilled nursing facilities are guaranteed certain rights and protections under federal and state law. Facilities are required to provide a copy of these rights to individuals upon admittance to a facility. For more information and a complete listing of residents' rights, contact the California Department of Health Services at: www.dhs.ca.gov/ LNC/nhrights/

Residents

Each resident has the right to:

Dignity & Privacy:

- Be treated with consideration, respect and dignity
- Privacy during treatment and personal care
- Receive and make phone calls in private
- Send and receive mail unopened
- Visit privately with family, friends and others

Medical Condition & Treatment:

- Be fully informed by a physician of his or her total health status
- Participate in health care planning and treatment decisions
- Choose a personal physician
- Be free from unnecessary drug treatment

Bill of Rights (Partial list)

Abuse & Chemical & Physical Restraints:

- Be free from verbal, sexual, physical and mental abuse, corporal punishment and involuntary seclusion
- Be free from any physical or chemical restraints - given for the purposes of discipline or staff convenience - which are not required to treat the resident's medical symptoms

Safety & Hygiene:

- Receive care from an adequate number of qualified personnel
- Receive care necessary to ensure good personal hygiene
- Receive care to prevent and reduce both bedsores and incontinence
- Receive food of the quality and quantity to meet the resident's needs in accordance with a physician's orders
- Reside in a facility which is clean, sanitary and in good repair at all times

Transfer & Discharge:

- Be transferred or discharged only if he or she has recovered to the point of not needing nursing facility care
- Be transferred or discharged only if it is necessary for the resident's welfare or if his or her needs cannot be met in the facility
- Be transferred or discharged only if the health or safety of others is endangered
- Be transferred or discharged if he or she has failed to pay for care or the facility ceases to operate

Grievances:

 Voice grievances and recommend changes in policies or services to facility staff, free from restraint, discrimination or reprisal

Chapter 3 On-Line Resources

Alzheimer's Association

www.alz.org

Nonprofit organization provides support, education, training and resources for families and caregivers affected by Alzheimer's and related disorders.

AARP

www.aarp.org

Nationwide advocacy organization for people aged 50 and older. Information and educational resources on an extensive range of subjects, ranging from long-term health care to consumer fraud.

Better Business Bureau www.bbb.org

Provides reports on business and charities, helps resolve consumer complaints, and provides consumer counseling.

California Adult Protective Services www.dss.cahwnet.gov/cdssweb

State mandated program charged with investigating situations involving elder and dependent adults who are reported to be in danger due to abuse, neglect, exploitation, or hazardous or unsafe living conditions.

California Advocates for Nursing Home Reform

www.canhr.org

Information and advocacy for nursing home residents and their families, including detailed facility profiles at **www.nursinghomeguide.org**.

California Department of Aging www.aging.state.ca.us

Administers a broad base of home and community based services throughout California working with Area Agencies on Aging that serve seniors and people with disabilities. Also works with public and nonprofit agencies throughout the state.

California Department of Justice, Bureau of Medi-Cal Fraud and Elder Abuse www.aq.ca.gov/bmfea/

Provides information on a wide variety of elder topics, links to numerous other relevant sites, and contains contact and reporting information.

California Department of Justice, Crime and Violence Prevention Center www.safestate.org

Provides community outreach information and technical assistance in the development of prevention programs which address such issues as elder abuse, domestic violence, child abuse and drug abuse.

On-Line Resources continued from page 35

Eldercare Locator www.elder.org

Nationwide information and resource center for seniors and caregivers.

Long-Term Care Ombudsman www.aging.state. ca.us/html/programs/ombudsman.htm

Trained individuals who advocate for the protection and rights of all residents of 24-hour long-term care facilities. The primary responsibility of the

Ombudsman program is to investigate and resolve complaints made by, or on behalf of, individual residents.

National Committee for the Prevention of Elder Abuse www.preventelderabuse.org

Association of researchers, medical practitioners and advocates dedicated to the safety and security of the elderly. Serves as the nation's clearinghouse on information and materials on elder abuse and neglect.

National Family Caregivers' Association www.nfcacares.org

Grassroots organization dedicated to improving life for family caregivers, or those caring for loved ones with a chronic illness or disability.

National Hispanic Council on Aging www.nhcoa.org

Provides information on issues critical to Latino seniors, including those pertaining to health, income, education, employment and housing.

National Institute on Aging www.nia.nih.gov

Information and consumer information on health and research advances in aging issues.

National Senior Citizens' Law Center www.nsclc.org

Provides information for elder and dependent adults on such issues as Medicare, Medi-Cal, SSI and pensions.

Nursing Home Compare www.medicare.gov

Site designed to help individuals choose a nursing home, includes comprehensive

inspection results for all nursing homes.

